



David J. Johnson
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

October 1, 2020

TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD – Advance Notice
Safety Recall 20S35 – Supplement #1**
Certain 2020 Model Year Escape and Transit Vehicles
Curtain Air Bag Replacement

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Transit	2020	Kansas City	February 28, 2020 through May 18, 2020
Escape	2020	Louisville	March 18, 2020

Affected vehicles are identified in OASIS and FSA VIN Lists.

New! REASON FOR THIS SUPPLEMENT

- *Update timing on parts availability to late Q4, 2020*
- *Update Customer Notification section to advise that a No Parts Letter mailing occurred*

This supplement is to update dealers on the latest status of 20S35.

REASON FOR THIS SAFETY RECALL

In the affected vehicles, a defect may exist in the curtain airbag assembly. Due to an improper crimp, the air bag diffuser may detach from the inflator during air bag deployment resulting in the air bag not inflating properly, increasing the risk of injury in a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers **late Fourth Quarter (Q4) 2020** when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening a RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owner Notifications, advising that parts are currently not available were mailed in September, 2020.

Owners of record will be notified **again**, via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink that reads "D.J. Johnson". The signature is written in a cursive style with a large, stylized initial "D".

David J. Johnson