

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 20, 2020

Mr. Will Swindell
Senior Engineer
Nissan North America, Inc.

NEF-150SS
20V-412

1200 New Jersey Avenue SE Washington, DC 20590

P.O. Box 685001 Franklin, TN 37068

Subject: No Back-Up Camera Display Image/FMVSS 111

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

NISSAN/LEAF/2020

Mfr's Report Date: July 17, 2020

NHTSA Campaign Number: 20V-412

**Components:** 

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA

**Potential Number of Units Affected:** 6,157

## **Problem Description:**

Nissan North America, Inc. (Nissan) is recalling certain 2020 LEAF electric vehicles. Under certain circumstances, the images for the back-up camera can disappear while in reverse. As such, these vehicles fail to comply with Federal Motor Vehicle Safety Standard (FMVSS) number 111, "Rear Visibility."

# **Consequence:**

The lack of an image in the back-up camera display increases the risk of a crash.

## Remedy:

Nissan will notify owners, and dealers will update the back-up camera software, free of charge. This recall is expected to begin August 17, 2020. Owners may contact Nissan customer service at 1-800-867-7669.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

