



<p>Safety Recall: 20V-405 2020-322 September 11, 2020</p>

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in 2016-2018 Greyhawk, 2016-2018 Redhawk and 2018 Envoy 100 and 200 Series Class C Motorhomes equipped with a hydraulic leveling system.

<i>Reason for this recall</i>	The supporting structure for the hydraulic leveling system pump and reservoir may fail. Failure could potentially allow the pump and reservoir to contact the ground, which may result in either a complete separation and/or the possibility of hydraulic fluid loss, increasing the risk of a crash and/or property damage.
<i>Recall Remedy</i>	The supporting structure for the leveling system’s hydraulic pump and reservoir requires additional support to prevent failure. <i>The permanent remedy solution is in testing and will be available soon. You will receive another recall notice to let you know when the parts are available for the final repair.</i>
<i>What we need you to do</i>	A temporary solution provides additional support by using a metal plumber strap bolted to the bottom of the support channel and the nearest forward and rearward floor crossmembers. Contact your Dealer for installation of the temporary remedy.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Compliance Management
Jayco Motorized