

# Part 573 Safety Recall Report

## 20V-405

**Manufacturer Name :** Jayco, Inc.

**Submission Date :** JUL 14, 2020

**NHTSA Recall No. :** 20V-405

**Manufacturer Recall No. :** 9903515



### Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

### Population :

Number of potentially involved : NR

Estimated percentage with defect : 100 %

### Vehicle Information :

Vehicle 1 : 2016-2018 Jayco Class C motorhome Greyhawk, Redhawk, Envoy 100 and 200

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Scope created under TSBs previously released - using production records

2016-2017 Greyhawk

2016-2017 Redhawk

2018 Greyhawk and Redhawk

2018 Envoy 100 and 200 Series

The complete serial number listing and total of units ( US vs CN ) is still in process..  
will uploaded upon completion

Production Dates : MAR 13, 2015 - JUN 30, 2017

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

### Description of Defect :

Description of the Defect : The mounting bracket for the leveling system hydraulic pump requires reinforcement.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Bracket failure may allow the pump and reservoir to come in contact with the ground with potential of either complete separation or the possibility of hydraulic fluid loss increasing the risk of a crash.

Description of the Cause : Change to new leveling system did not consider increase in height and weight.

Identification of Any Warning that can Occur : NR

**Involved Components :**

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

Jayco released Technical Service Bulletin(TSB) 17-011 and 19-022 to address - Looking at current history, additional units affected by the TSBs reported that the pump and reservoir came in contact with the ground. Based on current facts, an increase of concern for safety warrants elevation the TSBs to a Recall status. Jayco and NHTSA met 7-9-20 via turbo meeting to discuss the previous TSBs with Jayco committing to proceed with filing a new recall replacing TSB 17-011 and 19-022

**Description of Remedy :**

Description of Remedy Program : Jayco dealer will add a support bracket on top of the existing support bracket - Same remedy as performed under TSB 17-011 and 19-022

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Jayco will release notification to current owner of affected units that were not repaired under the TSBs previously published.

Planned Dealer Notification Date : AUG 14, 2020 - AUG 14, 2020

Planned Owner Notification Date : AUG 14, 2020 - AUG 14, 2020

\* NR - Not Reported