



August 6, 2020

Attention: All Kia Parts & Service Managers

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to inspect and, if necessary, properly torque the Alternator B+ terminal nut on some 2020 MY Kia Sedona vehicles manufactured from August 1, 2019 through April 20, 2020. The Alternator B+ terminal nut ensures that the electrical connection is maintained between the battery wire harness terminal plate and the Alternator B+ terminal. However, the Alternator B+ terminal nut may not have been properly torqued during assembly. If the terminal nut is not properly torqued, it may loosen over time and come off, resulting in electrical arcing at the B+ terminal and possible fire which increases the risk of injury.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com on **August 6, 2020**.

Enclosed you will find a draft copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. A list of Kia Sedona vehicle owners affected by this recall can be accessed on WEBDCS. Log onto the site, select the Campaigns Tab, click on Open Campaign Report in the left side menu, and select **SC192** to generate the list.

Notices to the affected vehicle owners will be mailed on **August 14, 2020**. Please start performing the repairs immediately on any affected vehicles currently in your inventory.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their 2020 MY Kia Sedona vehicles. This Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g. flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall is appreciated. If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department

Enclosures