



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: **20V-398**  
CAN: **2020-315**  
Safety Advisory: 20-381  
July 31, 2020

**SAFETY ADVISORY 20-381**

«Dealer\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019 – 2020 Carbon, Cougar, Fuzion, Impact, and Raptor Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

**Reason for  
this recall**

It has been decided some Furrion over the air (OTA) antenna wings are separating from the mounting base on certain fifth wheel models. If the antenna wing completely separates from the mounting base while the recreational vehicle is in transit, it could become a road hazard, potentially increasing the risk of a crash or injury. The vehicles included in the recall are:

Year	Model	Serial Number Range
2019	Carbon 337, 347, 357, 364, 387, 403, 417	KR805259 - KR805460
2020	Carbon 337, 347, 348, 357, 358, 387, 403, 417	LR805000 - LR805238
2019	Cougar 23MLS, 24RDS, 25RES, 25RESWE, 27SGS, 29MBS, 29RDB, 29RDBWE, 29RES, 29RES, 29RKS, 302RLS, 307RES, 30RLS, 315RLS, 32BHS, 32DBH, 338RLK, 353SRX, 361RLW, 362RKS, 364BHL, 366RDS, 367FLS, 368MBI, 369BHS	K2506330 - KV512014 KR505856 - KR506005 KV506889 - KV512014 KC507270 - KC511158
2020	Cougar 23MLS, 24RDS, 25RES, 27SGS, 29MBS, 29RDB, 29RES, 29RKS, 302RLS, 307RES, 30RLS, 315RLS, 32BHS, 32DBH, 338RLK, 353SRX, 361RLW, 362RKS, 364BHL, 366RDS, 367FLS, 368MBI, 369BHS	L2500079 - L2504223 LV500202 - LV504445
2019	Fuzion 357, 369, 373, 410, 419, 424, 427, 429	KF810496 - KF811019
2020	Fuzion 357, 369, 373, 410, 419, 424, 427, 429, 430	LF810000 - LF810635
2019	Impact 311, 343, 351, 359, 367, 3219	KF815294 - KF815518
2020	Impact 311, 343, 359, 367, 415	LF815005 - LF815325
2019	Raptor 351, 354, 356, 415, 423, 427, 421CK, 424TS, 425TS, 426TS, 428SP	KR800347 - KR800788
2020	Raptor 351, 354, 356, 413, 415, 421CK, 423, 424TS, 425TS, 426TS, 427, 428SP, 429	LR800000 - LR800531

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»	«VIN15»	«VIN16»
«VIN17»	«VIN18»	«VIN19»	«VIN20»
«VIN21»	«VIN22»	«VIN23»	«VIN24»
«VIN25»	«VIN26»	«VIN27»	«VIN28»
«VIN29»	«VIN30»	«VIN31»	«VIN32»
«VIN33»	«VIN34»	«VIN35»	«VIN36»
«VIN37»	«VIN38»	«VIN39»	«VIN40»

«VIN41»	«VIN42»	«VIN43»	«VIN44»
«VIN45»	«VIN46»	«VIN47»	«VIN48»
«VIN49»	«VIN50»	«VIN51»	«VIN52»
«VIN53»	«VIN54»	«VIN55»	«VIN56»
«VIN57»	«VIN58»	«VIN59»	«VIN60»
«VIN61»	«VIN62»	«VIN63»	«VIN64»
«VIN65»	«VIN66»	«VIN67»	«VIN68»
«VIN69»	«VIN70»	«VIN71»	«VIN72»
«VIN73»	«VIN74»	«VIN75»	«VIN76»
«VIN77»	«VIN78»	«VIN79»	«VIN80»
«VIN81»	«VIN82»	«VIN83»	«VIN84»
«VIN85»	«VIN86»	«VIN87»	«VIN88»
«VIN89»	«VIN90»	«VIN91»	«VIN92»
«VIN93»	«VIN94»	«VIN95»	«VIN96»
«VIN97»	«VIN98»	«VIN99»	«VIN100»
«VIN101»	«VIN102»	«VIN103»	«VIN104»
«VIN105»	«VIN106»	«VIN107»	«VIN108»
«VIN109»	«VIN110»	«VIN111»	«VIN112»
«VIN113»	«VIN114»	«VIN115»	«VIN116»
«VIN117»	«VIN118»	«VIN119»	«VIN120»
«VIN121»	«VIN122»	«VIN123»	«VIN124»
«VIN125»	«VIN126»		

**-- Serial numbers with '\*' have been retail sold --**

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #20-381, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)  
cc. Transport Canada