



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 51G6 / Engine Compartment Seal

- This notice is for:**
- ✓ Dealer Principal
 - ✓ General Manager
 - ✓ Sales Managers
- ✓ Service Manager
 - ✓ Parts Manager
 - ✓ Service Advisor
- ✓ Warranty Administrator
 - ✓ Technicians

Date: September 17, 2020

Issue: The engine compartment seal (the seal around the entire engine compartment) may deform or dislocate under unfavorable circumstances. In rare cases, the engine compartment seal may become loose and get in touch with hot parts within the engine compartment due to vibrations that occur during vehicle operation. This may result in the engine compartment seal (and possibly adjacent components) becoming scorched, creating a risk of fire.

Precautions: When the hood is open, it is possible to see that the engine compartment seal is no longer in the correct position. Customers experiencing this condition with their vehicle are advised to contact their authorized Audi dealer without delay to have the vehicle inspected/repared.

- Repair:**
- REPAIR AVAILABLE – **September 18, 2020** - Install a retaining plate that will prevent the engine compartment seal from loosening.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Information: There will be a parts allocation, and parts will be managed with a weekly Upper Order Limit. Please see Parts On Command (POC) for your Upper Order Limit quantity.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2013	2018	A8	9,361
USA	2013	2018	S8	3,603
CAN	2013	2018	A8	458
CAN	2013	2018	S8	352

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately.
 - Owner mailing – completed September 04, 2020

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.