



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 14, 2020

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
20V-397

Subject: Engine Compartment Seal May Detach

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A8/2013-2018
AUDI/S8/2013-2018

Mfr's Report Date: July 7, 2020

NHTSA Campaign Number: 20V-397

Components:

STRUCTURE:BODY:HOOD

Potential Number of Units Affected: 12,964

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2013-2018 Audi S8 and A8 vehicles. The seal around the engine compartment may come loose and contact hot engine components.

Consequence:

If the seal contacts hot engine components, there could be an increased risk of a fire.

Remedy:

Audi will notify owners, and dealers will install a retaining plate to prevent the engine compartment seal from loosening. The recall is expected to begin September 4, 2020. Owners may contact Audi customer service at 1-800-253-2834. Volkswagen's number for this recall is 51G6.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement