



New Safety Recall Advanced Communication – W09

FCA US LLC (FCA US) has announced a safety recall on certain 2008 through 2010 Model Year (RT) Chrysler Town & Country and Dodge Grand Caravan vehicles and also 2007 through 2011 Model Year (KA) Dodge Nitro vehicles equipped with a Driver Air Bag (DAB).

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have a loose or detached DAB emblem which may result in either the emblem or retainers, or both, not remaining attached to the DAB cover during DAB deployment. A loose or detached emblem or emblem retainer can become a potential projectile during a crash with DAB deployment, which may result in occupant injury.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the driver air bag cover. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC