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## **New Safety Recall Advanced Communication – W09**

FCA US LLC (FCA US) has announced a safety recall on certain 2008 through 2010 Model Year (RT) Chrysler Town & Country and Dodge Grand Caravan vehicles and also 2007 through 2011 Model Year (KA) Dodge Nitro vehicles equipped with a Driver Air Bag (DAB).

VINs identified as being involved in this campaign are currently live and searchable.  
**Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

### **REASON FOR THIS SAFETY RECALL**

Some of the above vehicles may have a loose or detached DAB emblem which may result in either the emblem or retainers, or both, not remaining attached to the DAB cover during DAB deployment. A loose or detached emblem or emblem retainer can become a potential projectile during a crash with DAB deployment, which may result in occupant injury.

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall to replace the driver air bag cover. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.