

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 14, 2020

Mr. Wayne Gates Hyundai Motor America 10550 Talbert Ave Fountain Valley, CA 92708 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK 20V-393

Subject: Accessory Power Outlet May Overheat

Dear Mr. Gates:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/ACCENT/2012 HYUNDAI/ELANTRA/2011-2012 HYUNDAI/SONATA HYBRID/2011-2012 HYUNDAI/VELOSTER/2012

Mfr's Report Date: July 2, 2020

NHTSA Campaign Number: 20V-393

Components:

EQUIPMENT: ELECTRICAL

Potential Number of Units Affected: 272,126

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain 2011-2012 Hyundai Elantra and Sonata Hybrid, 2012 Accent and Veloster vehicles. The 12V accessory socket outlet may have been over-tightened during installation, possibly disabling the thermal fuse and allowing the outlet to overheat with prolonged use, such as by using the Tire Mobility Kit air compressor to inflate a tire.

Consequence:

An overheated accessory outlet increases the risk of fire.

Remedy:

Hyundai is currently developing a remedy. The remedy procedure will be performed free of charge. The recall is expected to begin August 28, 2020. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 193.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

