



419 W. Pike St., Jackson Center, OH 45334

IMPORTANT SAFETY RECALL

Airstream Interstate & Atlas Motorhomes

NHTSA 20V-391

Date: 8/25/20

TO: Airstream Dealer

PROBLEM:

Airstream has determined that due to a discrepancy in the dimensions of the mounting bolts for the air ride system used on the Interstate & Atlas motorhomes, the load of the suspension springs is being carried by the mounting bolts rather than the panhard rod bracket, which may cause the bolts to break. If this were to happen, it would allow the axle to move fore and aft resulting in loss of vehicle control, increasing the risk of a crash, personal, personal injury and/or property damage.

RANGE OF VEHICLES INVOLVED:

2020 & 2021 Airstream Interstate & Atlas motorhomes built between **March 13, 2020-August 11, 2020**
Serial Number Range: **306479-308120**

Note: Because our VINs do not run in a contiguous series, there will be units in the VIN range which will not be affected by this recall.

Operation Code & Flat Rates:

The time allowed for this repair is as follows:

TCSBR8380100 – NHTSA 20V-391 VB Air Suspension Mounting Bolt Recall = .75 hrs.

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's Letter is included for your review. They may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is .75 hrs.

SERVICE ACTION:

Inspection of the air suspension mounting bolts will occur. If the bolts pass the inspection, no further action is needed. If the bolts do not pass the inspection, the incorrect bolts will be removed, and the correct bolts will be installed.



Please contact the **Airstream Warranty Department at 877-596-6111 Ext. 7401** to order the necessary parts to complete the recall remedy. These will be sent at no charge.

Notice:

Per CFR § 577.13(b) - Notification to dealers and distributors. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure



Rick March

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 20V-391