

# Part 573 Safety Recall Report

# 20V-389

**Manufacturer Name :** Kia Motors America**Submission Date :** JUL 02, 2020**NHTSA Recall No. :** 20V-389**Manufacturer Recall No. :** SC191**Manufacturer Information :**

Manufacturer Name : Kia Motors America

Address : 111 Peters Canyon Road  
Irvine CA 92606

Company phone : 800-333-4542

**Population :**

Number of potentially involved : 3,714

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2015-2016 Kia Soul

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : HYBRID ELECTRIC

Descriptive Information : 2015-2016 model year Kia Soul Electric Vehicle (EV) vehicles manufactured from July 15, 2014 through June 24, 2016.

The recall population was determined by a review of vehicle production records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Consumer Assistance Center or their Kia dealer.

Production Dates : JUL 15, 2014 - JUN 24, 2016

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : If the driver moves the gear shift lever into "P" (Park) prior to coming to a complete stop, the vehicle's parking mechanism can be damaged. If the parking mechanism is damaged, even though the gear shift lever is in the "P" (Park) position, unintended vehicle movement may occur when the vehicle is left unattended and the parking brake is not used.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Unintended vehicle movement can increase the risk of a crash  
Description of the Cause : Damage to the vehicle's parking mechanism due to the gear shift lever being moved into "P" (Park) prior to coming to a complete stop.

Identification of Any Warning that can Occur : N/A

## Involved Components :

Component Name 1 : N/A

Component Description : N/A

Component Part Number : N/A

## Supplier Identification :

### Component Manufacturer

Name : HYUNDAI WIA

Address : 153, Jeongdong-ro, Seongsan-gu  
Changwon, Gyeongsangnam-do FOREIGN STATES 51556

Country : Korea, Republic of

## Chronology :

See attached document titled "2015-2016 Soul EV Gear Shift Lever Chronology"

## Description of Remedy :

Description of Remedy Program : Kia will instruct dealers to update the Electronic Control Unit software for the Electronic Parking Brake logic so that the electronic parking brake automatically activates if the POWER button is turned OFF when the gear shift lever is in the "P" (Park) position. Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 11, 2020.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : The Electronic Parking Brake (EPB) feature was incorporated into production beginning with the 2017 MY Soul EV on July 11, 2016. No Soul EV's were produced between June 24, 2016 (end of production for 2016 MY Soul EV) and July 11, 2016 (start of production for 2017 MY Soul EV).

**Recall Schedule :**

Description of Recall Schedule : Dealer Notification is planned for July 30, 2020, and the Owner Notification is planned for August 7, 2020.

Planned Dealer Notification Date : JUL 30, 2020 - JUL 30, 2020

Planned Owner Notification Date : AUG 07, 2020 - AUG 07, 2020

\* NR - Not Reported