

Part 573 Safety Recall Report

20V-388

Manufacturer Name : Jayco, Inc.**Submission Date :** JUL 02, 2020**NHTSA Recall No. :** 20V-388**Manufacturer Recall No. :** NA**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 666

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2021 Class C motorhome Qwest,Melbourne,Melbourne Prestige

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Scope created from Production records of 2019 MB Sprinter chassis used to manufacture Class C motorhomes. Scope of Jayco motorized products affected uploaded to portal .

Production Dates : FEB 22, 2019 - JUN 05, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : Rear part of the fender liner on the front axle could contact and chafe the brake hose.. If the distance between the fender liner and the brake hose is not sufficient, the front wheel suspension could contact and chafe the brake hose, which could lead to the loss of brake fluid

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Over time, if the operator ignores the brake fluid warning indicator and continues to operate the vehicle unit the brake fluid empties, this may increase the stopping distance and increase the risk of a crash.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

6-22-2020 Jayco Compliance became aware of MB Sprinter chassis recall concerning chafing of brake hose through conversation with competitor. Competitor provided copy of their recall letter from MB . Jayco did not receive notification letter pertaining this recall. Inquiry made to motorized production / chassis Administration if they were aware, they were not. MB contacted and they confirmed that the 2019 chassis delivered to Jayco were affected. 6-25-20 Incident reviewed by Safety Steering Committee and agreed that Pass Through chassis recall was required .

Description of Remedy :

Description of Remedy Program : An authorized MB Sprinter dealer will check the condition and clearance of the brake hoses and, if necessary, to replace them. Additionally, the corresponding fender liner will be modified accordingly on the respective side. This service will be free of charge.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : MB will release recall notification to current owner of affected motorhomes, Jayco will post recall information on Dealer portal as reference to our Dealers upon receipt of assigned recall # and in addition, mail notification letter to Jayco Dealers with affected inventory

Planned Dealer Notification Date : JUL 17, 2020 - JUL 17, 2020

Planned Owner Notification Date : JUL 17, 2020 - JUL 17, 2020

* NR - Not Reported