



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 7, 2020

Ms. Terri Tobias
Regulatory Compliance Manager
Jayco, Inc.
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150KL
20V-385

Subject: Leaf Springs Provide Inadequate Suspension Support

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JAYCO/NORTHPOINT/2017

Mfr's Report Date: July 2, 2020

NHTSA Campaign Number: 20V-385

Components:

SUSPENSION:FRONT:SPRINGS:LEAF SPRING ASSEMBLY

SUSPENSION:REAR:SPRINGS:LEAF SPRING ASSEMBLY

Potential Number of Units Affected: 1,409

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2017 North Point fifth wheel trailers. The leaf springs in the front and rear suspension of the vehicle do not provide adequate load support and may allow the tires to contact the surrounding structure under certain dynamic load conditions.

Consequence:

Tires contact with the wheel well or surrounding structure may cause damage to the tire, or cause premature tire wear, and loss of control, increasing the risk of a crash.

Remedy:

Jayco will notify owners, and dealers will install a rubber bump stop into the top sides of the axles, as well as inspect the suspension and replace any defective leaf springs as necessary. Tires with visible damage will be replaced as well. All repairs will be performed free of charge. This recall is expected to begin July 17, 2020. Owners may contact Jayco customer service at 1-800-283-8267. Jayco's number for this recall is 9901513.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA has reviewed and approved the draft owner letter for distribution.

Your defect filing describes the potential for tire damage as a result of the suspension issue. Therefore we have included replacing visibly damaged tires as part of the remedy.

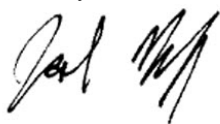
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement