



## Recall Alerts

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**To:** Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Region:**  U.S.  
 CAN

**Bulletin:** SRA-V20-02  
**Date:** July 10, 2020  
**Valid to:** N/A  
**Action Required?**  Yes  No

**From:** Gerard Hones, Regulatory Specialist Government Reporting  
**Subject:** Safety Recall RVXX2002, Gross Axle Weight Rating (GAWR)

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### Description of Defect:

On certain vehicles, the Gross Axle Weight Rating (GAWR) for the rear drive axles as stated on the certification label exceeds the rating of the hubs considering the offset. Exceeding the rating of the hubs may lead to premature failure over time, which may result in loss of parts on the road. Parts on the road can be a hazard to other road users and result in personal injury or a vehicle crash.

### Models/ Model Years Affected:

Volvo: Certain 2017 - 2021 VNL and VNR model vehicles manufactured from April 5, 2016 through March 27, 2020

### Vehicle Quantities:

Volvo: 97 (89 US and 8 Canada)

### Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

### Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal July 10, 2020.
- Owner notification letters will be released on or before August 31, 2020.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).