



## SIB 51 21 20

### RECALL 20V-379: TOP TETHER ANCHOR COVER

2020-07-09

This Service Information Bulletin (Revision 1) replaces SI B51 21 20 **dated June 2020**.

#### What's New (Specific text highlighted):

- Complete bulletin content added

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

## MODEL

E-Series	Model Description	Production Date
G12	7 Series Sedan	July 11, 2019 – March 16, 2020

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

## SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective June 23, 2020) on a small number of Model Year 2020-2021 BMW 7 Series that were produced between July 11, 2019 and March 16, 2020.

The top tether anchor at the rear center seating position, may not be accessible. If a child seat was placed on the rear center seat, the child seat's top tether would not be able to be attached to the vehicle.

Recall notice and Q&A have been attached for further information.

## CAUSE

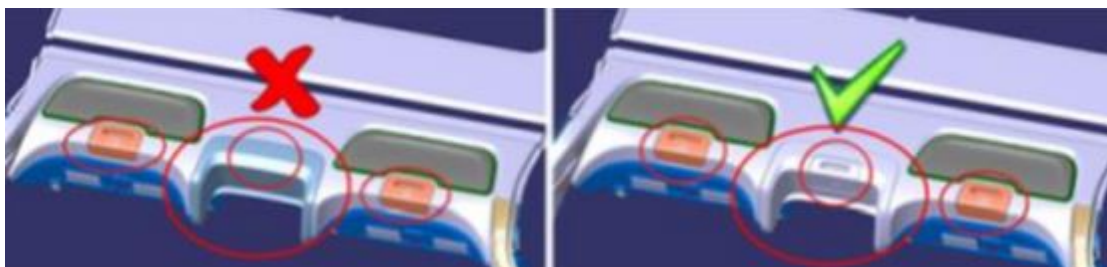
An incorrect trim panel was installed during production.

## CORRECTION

Inspect the armrest trim and the top tether cover. Replace if necessary.

## PROCEDURE

1. Inspect the trim panel above the center arm rest, in the area of the rear parcel shelf (area circled below). Does the trim panel have a tether cover as shown? Note: No trim panel tether cover on left (bad). Trim panel tether cover is in place on right (OK).



If trim panel tether cover is installed, no further correction is required.

If trim panel tether cover is not installed, continue to step 2.

2. Replace the top armrest trim **and** tether cover. Repair instructions are included within **REP 52 25 280 “Removing and installing the center armrest”**.

## **PARTS INFORMATION**

**Only use and invoice the part numbers below that apply.**

Depending on the vehicle equipment (color) (see EPC) to ensure P/N ordered from the list below corresponds to the P/N listed in ETK/AIR by VIN.

<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
51 46 7 410 450	Armrest trim at the top	1
Or:		
51 46 7 410 452	Armrest trim at the top	1
Or:		
51 46 7 990 226	Armrest trim at the top	1
Or:		
51 46 7 990 227	Armrest trim at the top	1
Or:		
51 46 7 990 228	Armrest trim at the top	1
<b>And:</b>		
51 46 7 442 767	Top tether cover in the center	1
Or:		
51 46 7 410 455	Top tether cover in the center	1
Or:		
51 46 7 442 769	Top tether cover in the center	1
Or:		
51 46 7 410 459	Top tether cover in the center	1
Or:		
51 46 7 990 217	Top tether cover in the center	1
Or:		
51 46 7 990 218	Top tether cover in the center	1
Or:		
51 46 7 990 219	Top tether cover in the center	1

## **WARRANTY INFORMATION**

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and when required, the part numbers listed above that apply:

<b>Defect Code:</b> 0051960400	
--------------------------------	--

**Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop**

<b>Work Pkg</b>	<b>Labor Operation</b>	<b>Description (Plus work)</b>	<b>Labor Allowance</b>
# 1	00 69 749	Checking the top tether trim panel (No replacement necessary)	3 FRU
Or:			
# 2	00 69 750	Replacing the top tether trim panel	3 FRU

Or:

**The vehicle arrives at your center and this Recall shows open (No other main work will be performed or claimed during this workshop visit)**

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 69 223	Checking the top tether trim panel (No replacement necessary)	5 FRU
Or:			
# 4	00 69 224	Replacing the top tether trim panel	5 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B51 21 20 WP 1), unless otherwise required by State law.

### Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

### QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department

### Supporting Materials

[picture\\_as\\_pdf B512120\\_2020-BMW-MY2020-G12-TopTetherAnchor-QA-\(01Jul2020\).pdf](#)

[picture\\_as\\_pdf B512120 Recall Notice.pdf](#)

## **NON-COMPLIANCE RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-379: Top-Tether Anchor – B51 21 20

BMW AG is conducting a Voluntary Non-Compliance Recall (effective June 23, 2020) on a small number of Model Year 2020-2021 BMW 7 Series that were produced between July 11, 2019 and March 16, 2020.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Non-Compliance Recall 20V-379**  
**Top-Tether Anchor Cover – Rear Center Seat**  
**Model Year 2020-2021**  
**BMW 7 Series**  
**Last Update: 07/01/2020**

**Q1. Which BMW models in the US are potentially affected by this Non-Compliance Recall?**

A very small number of Model Year 2020-2021 BMW 7 Series in the US, produced between July 2019 and March 2020, are potentially affected.

**Q2. What is the specific issue?**

At the rear center seating position, the top-tether anchor cover may not allow access to the anchor. If a child seat was placed on the rear center seat, the child seat's top-tether may not be able to be attached to the vehicle.

**Q3. Why are other models / vehicles not included in this Non-Compliance Recall?**

Other models contain a top-tether anchor cover at the rear center seating position that allows access to the anchor.

**Q4. Can I continue to drive my vehicle?**

Yes. However, when you receive a letter from BMW advising you of this recall, and indicating that parts are available, you should make an appointment to have this important Non-Compliance Recall performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q5. Can I determine if this issue exists in my vehicle?**

Yes. If you cannot access the top-tether anchor at the rear center seating position, then your vehicle is affected.

**Q5a. What should I do if my vehicle does not allow access to the top-tether anchor at this location?**

If you need to install a child seat, top-tether anchors are available at the rear outboard (left, right) seating positions. Alternatively, the child seat could be installed at the rear center seating position using the vehicle's safety belt.

**Q6. How did BMW become aware of the issue?**

BMW became aware of the issue through our quality control procedures.

**Q7. How will I be informed of this Non-Compliance Recall?**

Letters will be mailed to owners in August via First Class mail advising them of this Non-Compliance Recall and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. You can locate your nearest authorized BMW center at [www.bmwusa.com/dealer](http://www.bmwusa.com/dealer). To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](http://www.bmwusa.com/myBMW). Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

**Q8. How will my vehicle be remedied?**

The top-tether anchor cover at the rear center seating position will be replaced for free and will take about one hour.

**Q9. Do I have to wait for my letter to have my vehicle serviced?**

Yes. BMW is in the process of ensuring that the necessary parts, tools, and procedures are available at authorized BMW centers prior to contacting owners to have this important Non-Compliance Recall performed. For the latest updates to this Non-Compliance Recall, please visit [www.bmwusa.com/recall](http://www.bmwusa.com/recall).