

Part 573 Safety Recall Report

20V-375

Manufacturer Name : Forest River, Inc.**Submission Date :** JUN 26, 2020**NHTSA Recall No. :** 20V-375**Manufacturer Recall No. :** 410-1187**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 9

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2021-2021 Forest River Inc. Columbus CMF389FL, CMF389FLC and CMF389FLW

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The manufacturing plant was able to determine the vehicles affected by using production records, along with engineering records. Production made a wall change for model year 2021 on the Columbus CMF389 floorplans to move the furnace closer to the water heater for ease of installation. In doing so, the furnace does not meet the installation requirements.

2021 Columbus CMF389FL 7

2021 Columbus CMF389FLC 1

2021 Columbus CMF389FLW 1

Grand Total 9

Production Dates : MAR 18, 2020 - JUN 19, 2020

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The furnace exhaust vent is located under the rear ODS slide and does not meet the installation requirements.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Potential of exhaust fumes entering the unit through the slide seals, which could lead to Carbon Monoxide poisoning.

Description of the Cause : Production made a request to Engineering to move the furnace to be closer to the water heater for ease of installation. The proto was not sent to PDI for inspection so no one verified that it was installed per code in the new location.

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 6/22/2020 While Corporate Quality Manager was doing an inspection of a proto unit with Ron Brown. Ron noticed unit 11284 next to it and saw that moving the furnace created a safety concern.

On 6/23/2020 The manufacturing plant alerted Forest River's Office of Corporate Compliance (OCC) of the safety concern. OCC along with the plant began investigating and found there was a wall print change on 3/4/2020. All units online after this date would have the new wall design. The unit scope listed above went online from 3/12/2020 to 6/15/2020.

On 06/26/2020 Forest River's Corporate Recall Committee voted to recall

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to the consumer to remedy the location of the furnace vent.

What is the Forest River Customer Service Phone Number? (574)
821-1487

How Remedy Component Differs from Recalled Component : The furnace vent will now be installed in a location that is within the distance required by manufacturing install standards and instructions.

Identify How/When Recall Condition was Corrected in Production : Production starting 6.23.2020 will have the furnace installed 14" forward of the slide.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 05, 2020 - AUG 05, 2020

Planned Owner Notification Date : AUG 05, 2020 - AUG 05, 2020

* NR - Not Reported