



3900 North Main Street | Miami, OK 74354  
Email: [davidp@newellcoach.com](mailto:davidp@newellcoach.com) | [www.newellcoach.com](http://www.newellcoach.com)  
Phone: 918-542-3344 | Fax: 918-542-2028

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle: 1N945

<b>Recreational Vehicle Safety Recall Notice</b>	
Safety Recall:	20V-367
Safety Advisory:	June 25, 2020

[Redacted]

Dear [Redacted]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newell Coach has decided that a defect which relates to motor vehicle safety exists on Newell Model P50 coaches, with coach numbers from 1665 through 1707. As a result, Newell Coach is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and satisfaction are of the utmost importance to us.

- Reason for this recall**      There is a possibility that the decorative steering column cover at the bottom of the steering column can become detached. Once detached the cover has the potential to become lodged under the brake pedal limiting the stroke of the pedal. This may result in the inability to apply full force of the brake system and potentially lead to an accident.
- What we will do**      We will replace the decorative steering column cover with a decorative apron at no cost during your next service appointment or at any of our authorized service centers. For repairs made in the field, Newell will supply the necessary parts and pay the service center or reimburse you. The required repairs should take 30 minutes or less to perform.
- What we need you to do**      You should first and foremost remove and discard the decorative steering column cover. Then contact your Newell service advisor to schedule an appointment at the service center in Miami, OK or to make arrangements for a qualified service center in the field convenient to your location. If you have questions concerning this recall or if you need any assistance, please contact the Newell Coach Warranty/Service Department by mail at 3900 North Main Street, Miami, OK 74354, or by phone at 1-888-363-9355. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Newell Coach by contacting the Newell Coach Warranty/Service Department.

If you are not satisfied with Newell Coach after we have done our best to remedy this situation, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Again, we apologize for any inconvenience this action may cause you. Your safety and satisfaction are our highest priority.

Thank you for your attention and cooperation in this matter.

Sincerely,  
David Parkman  
Quality Manager  
Newell Coach

cc: National Highway Traffic Safety Administration (NHTSA)