OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-361

Manufacturer Name: Forest River, Inc.
Submission Date: JUL 27, 2020
NHTSA Recall No.: 20V-361
Manufacturer Recall No.: 68-1178



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 62

Address: 55470 CR 1

Estimated percentage with defect : $100\,\%$

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2021-2021 Forest River Inc. FR3 - F3A30DSF, F3A32DSF, F3A33DSF, F3A34DSF

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : NR

Descriptive Information: Vehicles with the 2020 V8 Ford Chassis receive a new wire harness with new wire

colors. Using production records the manufacturing plant was able to identify all vehicles that were equipped with the 2020 V8 Ford Chassis. Other like vehicles use an

entirely different harness.

FR3 F3A30DSF 2021 18 FR3 F3A32DSF 2021 10 FR3 F3A33DSF 2021 7 FR3 F3A34DSF 2021 27 **Grand Total** 62

Production Dates: MAR 12, 2020 - JUN 05, 2020

VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Description of Defect:

Description of the Defect: The hydraulic leveling jacks may potentially deploy while the vehicle is in

operation.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the leveling jacks deploy while the vehicle is in motion, this condition may

lead to loss of vehicle control, property damage and a crash

Description of the Cause: New wire colors in the wiring harness led to the incorrect wire to be connected

to the parking brake.

Identification of Any Warning nONE that can Occur:

Involved Components:

Component Name 1: NR Component Description: NR Component Part Number: NR

Supplier Identification:

Component Manufacturer

Name: NR Address: NR NR

Country: NR

Chronology:

On 6/15/2020 During a test drive, the driver leaned on the jack extend button while vehicle was in drive and the leveling jacks began to deploy. The manufacturing plant began reviewing production data to determine vehicles affected.

On 6/19/2020 Forest River's Corporate Recall Committee voted to recall.

On 7/27/2020 - Forest River made a slight change to the remedy instructions. Uploaded revised remedy instructions.

Description of Remedy:

Description of Remedy Program: Forest River will provide all parts and labor to perform the remedy to correct the wiring. A Forest River authorized dealer or service center will need to perform the repair.

What is the Forest River Customer Service Phone Number? (574)

206-7600

How Remedy Component Differs The wire harness will now be wired correctly.

from Recalled Component:

Identify How/When Recall Condition On 6/15/2020 The plant was able to identify the incorrect wire

was Corrected in Production: connection and correct in production

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: JUL 29, 2020 - JUL 29, 2020 Planned Owner Notification Date: JUL 29, 2020 - JUL 29, 2020

^{*} NR - Not Reported