



IMPORTANT SAFETY RECALL NOTICE

DEALER ADDRESS

June 22, 2020

Re: Safety Defect Recall Notification # 20V-348

Dear DEALER NAME

WHAT IS BEING RECALLED?

This recall applies to approximately 72 Coach and Equipment Mfg. Corp. Phoenix model buses manufactured between September 1, 2019 and March 31, 2020 that were installed with Freedman GO-ES Foldaway Seats.

WHY IS IT BEING RECALLED?

The Freedman GO-ES Foldaway Seats installed in these buses may have been built with seat belt retractors that do not meet the requirements of FMVSS 209. This can increase the risk of occupant injury in the event of a vehicle collision.

WHAT COACH AND EQUIPMENT MFG. CORP. / FREEDMAN SEATING COMPANY WILL DO:

Coach and Equipment Mfg. Corp. incorporation with Freedman Seating Company will provide at no cost inspection and repair instructions, materials and reimbursement of labor costs for repairing defective seats. The Freedman Seating Company has determined that each repair should take approximately 15 minutes and Freedman Seating Company will reimburse repair labor accordingly at \$25.00 per seat belt retractor.

WHAT YOU AS THE DEALER SHOULD DO:

- If any of the recall population are still on site. Go to the link below for inspection instructions. www.freedmanseating.com/instructions/m2k-jss-retractor
- Inspect the Freedman GO-ES Foldaway Seats installed in the concerned Coach and Equipment buses.
- Once the inspections are completed, you must complete the m2k-jss-retractor online form whether the seat belt retractors were found compliant or not.
- Replacement seat belt retractors will be sent using information from your online form submittal.
- Upon completion of any recall repair work, you must file a claim with the Freedman Seating Company Customer Service for reimbursement referencing Freedman Seating Company Recall # 20E-004 on the claim.

- Freedman Seating Company Recall Contacts:
Terry Gogins or Anthony Lee or Anna Kurzawa
Customer Service Representative
Freedman Seating Company
4545 W Augusta Blvd
Chicago, IL. 60465



800-443-4540

Terry.gogins@freedmanseating.com

Anthony.lee@freedmanseating.com

Anna.Kurzawa@freedmanseating.com

Please be reminded that it is a violation of Federal law for you to sell or lease the vehicles covered by this notification until this recall has been performed on these vehicles. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact Freedman Seating at (800) 443-4540 or Coach and Equipment Mfg. Corp. at (800)-724-8464.

Sincerely,
George D'Amato
Recall Administrator
Coach and Equipment Mfg. Corp.