



VERMEER CORPORATION  
 PRODUCT SAFETY DEPARTMENT  
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NHTSA SAFETY RECALL NUMBER 20V-344



**IMPORTANT  
SAFETY  
RECALL**

**First Notice**  
**Wheel and Tire Assembly  
 Replacement Kit  
 (IK00-3966)**

**Model:**       «Model»  
 This notice applies to your vehicle,  
**Serial No:**   «PRD\_SRL»

VIA USPS CERTIFIED/REGISTERED MAIL

July 30, 2020

Dear «MODEL» Owner:

*This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.*

Vermeer has decided that a defect, that relates to motor vehicle safety, exists in certain model year 2020 Vermeer «MODEL» brush chipper trailers.

**POSSIBLE LOSS OF WHEEL AND RISK OF CRASH**

After April 18, 2020, specific 16" x 8", 8 on 6.5" wheels provided to Vermeer Corporation by a supplier have a manufacturing variance in the lug nut seat height which can cause the lug nuts to loosen.

**DEATH OR SERIOUS INJURY POSSIBLE**

If lug nuts loosen when towing the brush chipper, the risk of wheel loss and a crash is possible resulting in **death or serious injury**. Property damage may also occur.

**IMMEDIATE MACHINE MODIFICATIONS REQUIRED**

IK00-3966 has been created to provide the necessary parts and instructions to replace the wheel and tire assembly and install a new wheel/tire specification placard decal. **This kit must be installed as soon as possible.**

**Please contact** your authorized, independent **Vermeer dealer** immediately to arrange a mutually acceptable time and location to install IK00-3966 **at no cost** to you for labor or materials. The installation of this kit is estimated at 2 hours of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

**Contact your local Vermeer Dealer:**   «Service\_Dealer\_Name»  
    «Serv\_Dealer\_Add1» «Serv\_Dealer\_Add2»  
    «Serv\_Dealer\_City» «Serv\_Dealer\_St» «Serv\_Dealer\_Zip»  
    «SERV\_DEALER\_COUNTRY»

**Telephone:**           «Serv\_Dealer\_Phone»

According to our records, you currently own a Vermeer «MODEL» Brush Chipper. The Model and Serial Number of the «MODEL» is shown at the top right of this letter. If you no longer own this unit, please notify the Product Safety Department at:

Toll Free: 800-829-0051, extension 7060

Telephone: 641-621-7060

E-mail: [productsafety@vermeer.com](mailto:productsafety@vermeer.com)

If possible, please provide the name and address of the new owner.

We regret any inconvenience these corrective measures may cause you. This required work is for the safety of the crew, the towing vehicle occupants and others traveling the public roadways. We hope you agree the safety benefits surpass the inconvenience.

Very truly yours,

**PRODUCT SAFETY DEPARTMENT**

*Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.*

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer Product Safety by email at [productsafety@vermeer.com](mailto:productsafety@vermeer.com) or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>