

# Part 573 Safety Recall Report

## 20V-338

**Manufacturer Name :** Highland Ridge RV**Submission Date :** JUN 09, 2020**NHTSA Recall No. :** 20V-338**Manufacturer Recall No. :** 9901508**Manufacturer Information :**

Manufacturer Name : Highland Ridge RV

Address : 955 Tuscany Drive

Shipshewana IN 46565

Company phone : 260-768-7771

**Population :**

Number of potentially involved : 80

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2020-2020 Highland Ridge Mesa Ridge, Open Range, Silverstar

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Please note uploaded worksheet with affected serial numbers - Scope created from LCI PO records and Jayco Highland Ridge production records. -

Production Dates : JAN 13, 2020 - JAN 31, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The adhesive bond between the glass and the metal hinge frame of the LCI-3000 Series frameless windows, may fail which would then allow the glass to detach and fall out.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the window glass detaches while the vehicle and/or trailer is in transit, it could become a projectile, increasing the risk of a crash, personal injury and/or property damage. Jayco is not aware of any crashes or injuries related to this condition.

Description of the Cause : : Lippert Components Inc. (LCI), changed adhesives from a Sika product to a DOW product on the 3000 Series windows produced from 1/6/2020 through 1/23/2020. Once LCI became aware of adhesion failure causing glass to fall out at RV OEM's, they immediately switched back to their Sika adhesives.

Identification of Any Warning that can Occur : NR

**Involved Components :**

Component Name 1 : LCI 3000 Series frameless windows

Component Description : Numerous - please see uploaded listing of windows sold to Jayco

Component Part Number : Numerous - Please see uploaded listing of windows sold to Jayco

**Supplier Identification :****Component Manufacturer**

Name : Lippert Components (LCI\_

Address : 3501 CR 6 East  
Elkhart INDIANA 46514

Country : United States

**Chronology :**

Please uploaded document - too large to note in this area

**Description of Remedy :**

Description of Remedy Program : : Inspect all LCI 3000 series crank out vent and egress windows for proper adhesive bond strength where the glass meets the hinged frame. Gently tugging on the glass at the frame by hand or with a tool that will not scratch the glass. If the glass does not separate from the hinge, the bond is good. If the glass shows evidence of separation (not adhering), the glass must be replaced.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Jayco - Highland Division is prepared to relapse recall upon receipt of assigned recall #

Planned Dealer Notification Date : JUN 15, 2020 - JUN 15, 2020

Planned Owner Notification Date : JUN 15, 2020 - JUN 15, 2020

\* NR - Not Reported