



Highland
RIDGE RV



IMPORTANT SAFETY RECALL

Safety Recall: 20V-336 Jayco Towables
20V-337 Jayco Motorized
20V-338 Highland Ridge
June 2020

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2020 Motorized and Towable products.

***Reason for
this recall***

The adhesive bond between the glass and the metal hinge frame of the LCI 3000 Series frameless windows may fail and allow the glass to detach and fall out. If the window glass detaches while the vehicle and/ or trailer is in transit, it could become a projectile increasing the risk of a crash with personal injury and/or property damage.

***Recall
Remedy***

A Jayco Dealer will inspect ALL LCI 3000 series crank out vent and egress windows for proper adhesive bond strength where the glass meets the hinged frame. When the glass shows evidence of separation (not adhering), replacement is required. **If this was completed under the previously published TSB 20-009, no further action is required under the Recall.**

All pertinent information regarding this recall is available [under the Applications > Recalls section of the website](#). If you need further assistance, please contact Customer Service.

***What we
need you to
do***

Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.
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Federal law requires the Recall Remedy completed on this unit prior to customer delivery.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management