



IMPORTANT SAFETY RECALL

Safety Recall: NHTSA: 20V-327
Transport Canada: 2020-250
June 2020

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2019-2020 Entegra Qwest, 2019-2021 Jayco Melbourne and Melbourne Prestige Class C Motorhomes built on a Mercedes-Benz Sprinter chassis.

Reason for this recall

The Operator Manual, provided by Mercedes-Benz, does not correctly specify certain conditions under which the automatic parking function (“Auto-P”) operates.

Recall Remedy

Add a supplementary booklet with a correct description of the Auto-P function to the Operator Manual. You can obtain the booklet free of charge from an authorized Mercedes-Benz Dealer or you can print one from the internet at the following web address:

<http://www.mbvans.com/sprinter/owners-resources/owner-manuals>

All pertinent information regarding this recall is available under the Applications > Recalls section of our website. If you need further assistance, please Contact the appropriate Customer Service Group using 800-517-9137.

What we need you to do

Our records show the following unit as affected by this recall, and as part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy completed on this unit **prior** to customer delivery.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers’ safety is our most important priority.

Sincerely,
Compliance Management