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| Sent on | 06 | 05 | 2020 | Expires on | 07 | 23 | 2020 |
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| From | Brad Ortloff, Manager of Auto Campaigns and Recalls |
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| Subject | Stop Sale/Safety Recall: 2019 Clarity Rear Seat Belt Inspection |
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DATE: June 5, 2020

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2019 Clarity Rear Seat Belt Inspection

On June 4, 2020, American Honda notified NHTSA of a stop sale and safety recall for 128 model year 2019 Clarity Electric, Clarity Fuel Cell and Clarity Plug-In Hybrid units due to incorrect manufacturing of the rear seat belt assembly. A sensor in the assembly could become inoperative and fail to lock the seat belt, leading to improper restraint being provided to a belted occupant and increased risk of an injury. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your **inventory are affected**.

Failure to inspect and repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

When quickly extending the rear seat belt(s), the rear seat belt retractor may not lock. The retractor mechanism within the rear seat belt(s) does not allow the spring to properly engage the locking gear.

REPAIR

Inspect the seat belt tag to confirm the lot ID number, then replace the seat belt assembly(s) as needed.

PARTS

Parts will be available through the controlled parts ordering system.

TOOLS

There are no special tools needed for this recall.

SERVICE BULLETIN

Service bulletin 20-038, *Safety Recall: 2019 Clarity Rear Seat Belt Inspection*, has been posted to the Service Information System (SIS) as of June 5, 2020. It includes inspection, repair, parts, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by middle of July 2020.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.