

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5419
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 9, 2020

Subject: N202306491 – Service Update
Goodwill for Repeat N202306490 Repair

Models: 2020 Chevrolet Silverado 2500/3500
2020 GMC Sierra 2500/3500

To: All General Motors Dealers

General Motors is releasing Service Update N202306491 to accompany Safety Recall N202306490 today. The total number of U.S. customer vehicles involved is approximately 44. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated June 9, 2020 or sooner. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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