



BENTLEY

20-049

June 12, 2020

To: Parts & Service

Subject: Advanced Information - Stop Sale/Stop Delivery: Bentayga V8 Fuel Line Quick Connector Recall (RE20/14)

In the Americas, Bentley Motors is voluntarily recalling 2,055 Bentley Bentayga V8 vehicles built between January 2018 and March 2020. On Bentayga V8 petrol engines, Bentley has discovered that the fuel quick connect, located in the engine compartment, could be subjected to higher temperatures than the design allows. In the small number of recorded cases of this issue all were detected by the customer smelling the fuel, were quickly resolved and none of which resulted in any form of accident, injury or further damage to the car. This recall is a precautionary measure, Bentley authorized Retailers will replace the existing fuel quick connect with one made of an enhanced material and, where required, also upgrade the engine cooling fan software.

Unfortunately, due to external circumstances, including the resulting COVID-19 delays on parts manufacture, supply and transportation, we are waiting for the respective parts to arrive in stock before we can formally launch the Recall. As soon as we receive the necessary parts, you will be informed and Bentley Motors Inc. will contact customers. This is currently predicted to be within the next six weeks.

In the period while we are awaiting for parts to arrive in stock, if you have any customers expressing concern despite the above explanation of the situation then please raise a full technical DISS query.

Every affected inventory vehicle must be remedied before delivery to customers. Therefore, please carry out following Stop Sale/Stop Delivery immediately.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED.

DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.

Ensure all relevant dealership personnel are aware of this notice so they are able to address customer questions. Contact your ASM if you require additional assistance. Please direct press inquiries to Erin Bronner at erin.bronner@bentley-usa.com.

Should vehicles have already been delivered to customers in the meantime contrary to expectations, please report them to Stephen.worrall@bentley-usa.com and Nicholas.johnson@bentley-usa.com.



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The list of affected VINs:

SJAAL14V0KC023563	SJAAM2ZV1KC025284	SJAAM2ZV3LC030052	SJAAM2ZV7LC030197
SJAAL14V5LC028503	SJAAM2ZV1KC027486	SJAAM2ZV4KC025117	SJAAM2ZV8KC026903
SJAAL14V7LC030057	SJAAM2ZV1LC028042	SJAAM2ZV4LC028441	SJAAM2ZV8LC028426
SJAAL14V9LC028505	SJAAM2ZV1LC029336	SJAAM2ZV4LC028522	SJAAM2ZV8LC029138
SJAAL14V9LC029833	SJAAM2ZV1LC029353	SJAAM2ZV4LC029170	SJAAM2ZV8LC029303
SJAAL1ZV0KC023538	SJAAM2ZV1LC029434	SJAAM2ZV4LC030139	SJAAM2ZV8LC029706
SJAAL1ZV2KC023590	SJAAM2ZV1LC029501	SJAAM2ZV5KC027653	SJAAM2ZV8LC029897
SJAAL1ZV7KC023603	SJAAM2ZV1LC029868	SJAAM2ZV5LC029288	SJAAM2ZV8LC029978
SJAAL1ZV9KC023599	SJAAM2ZV2KC024662	SJAAM2ZV5LC029355	SJAAM2ZV8LC030001
SJAAM24V2LC029109	SJAAM2ZV2KC024726	SJAAM2ZV5LC029372	SJAAM2ZV8LC030306
SJAAM24V4LC028141	SJAAM2ZV2KC025570	SJAAM2ZV5LC029386	SJAAM2ZV9KC026702
SJAAM24V4LC030262	SJAAM2ZV2LC028373	SJAAM2ZV5LC029873	SJAAM2ZV9LC028306
SJAAM24V6LC028951	SJAAM2ZV2LC028437	SJAAM2ZV5LC029887	SJAAM2ZV9LC028323
SJAAM24V7LC030532	SJAAM2ZV2LC029054	SJAAM2ZV5LC029937	SJAAM2ZV9LC028600
SJAAM24V8LC028952	SJAAM2ZV2LC029233	SJAAM2ZV6KC026219	SJAAM2ZV9LC029391
SJAAM2ZV0KC025101	SJAAM2ZV2LC029698	SJAAM2ZV6KC026222	SJAAM2ZV9LC029617
SJAAM2ZV0KC026961	SJAAM2ZV2LC029880	SJAAM2ZV6KC027290	SJAAM2ZV9LC029682
SJAAM2ZV0KC027057	SJAAM2ZV2LC030009	SJAAM2ZV6LC028456	SJAAM2ZV9LC029889
SJAAM2ZV0KC027821	SJAAM2ZV2LC030124	SJAAM2ZV6LC028862	SJAAM2ZV9LC029942
SJAAM2ZV0LC028551	SJAAM2ZV2LC030205	SJAAM2ZV6LC029154	SJAAM2ZV9LC030170
SJAAM2ZV0LC029117	SJAAM2ZV3LC028057	SJAAM2ZV6LC029350	SJAAM2ZV9LC030184
SJAAM2ZV0LC029165	SJAAM2ZV3LC028060	SJAAM2ZV6LC029378	SJAAM2ZVXKC027213
SJAAM2ZV0LC029246	SJAAM2ZV3LC028530	SJAAM2ZV6LC029428	SJAAM2ZVXKC027406
SJAAM2ZV0LC029277	SJAAM2ZV3LC029158	SJAAM2ZV6LC029879	SJAAM2ZVXKC027793
SJAAM2ZV0LC029313	SJAAM2ZV3LC029614	SJAAM2ZV6LC029901	SJAAM2ZVXLC028847
SJAAM2ZV0LC029604	SJAAM2ZV3LC029774	SJAAM2ZV7KC024060	SJAAM2ZVXLC029108
SJAAM2ZV0LC029649	SJAAM2ZV3LC029886	SJAAM2ZV7KC024673	SJAAM2ZVXLC029545
SJAAM2ZV0LC029974	SJAAM2ZV3LC029967	SJAAM2ZV7LC027977	SJAAM2ZVXLC029867
SJAAM2ZV0LC030106	SJAAM2ZV3LC029970	SJAAM2ZV7LC028417	SJAAM2ZVXLC029920
	SJAAM2ZV3LC030021	SJAAM2ZV7LC028501	SJAAM2ZVXLC030310