



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: 20V-320

CAN: 2020-246

Safety Advisory: 20-379

July 2, 2020

**SAFETY ADVISORY 20-379**

«Dealer\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020 Springdale Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for  
this recall***

It has been decided that vehicles in this population have 4400 pound axles and ST255/75R15D tires and rims rather than the 5200 pound axles and ST255/75R15E tires and rims as specified on the Federal Identification Tag. Incorrectly installed axles, tires, and rims can be unintentionally overloaded which may lead to an increased risk of a crash. The vehicles included in the recall are:

**2020 Springdale Travel Trailers, Model 335BHWE**

**Serial Number Range: LG105133 - LG108385**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»                      «VIN2»                      «VIN3»                      «VIN4»  
«VIN5»                      «VIN6»                      «VIN7»

**-- Serial numbers with '\*' have been retail sold --**

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #20-379, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

- cc. National Highway Traffic Safety Administration (NHTSA)
- cc. Transport Canada