

Part 573 Safety Recall Report

20V-317

Manufacturer Name : Forest River, Inc.

Submission Date : MAY 29, 2020

NHTSA Recall No. : 20V-317

Manufacturer Recall No. : 24-1167



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 122

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2021 Forest River Inc. US Cargo, Haulin and Trail & Sport Cargo Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The manufacturing plant was able to identify affected vehicles using records of inspections and checking the manufacturing plants inventory. The recalled product is underrated for the GVWR of the vehicles and is being replaced with an accurately rated product

HAULIN	HACX8518TA3	2021	3
HAULIN	HACX8520TA3	2020	1
HAULIN	HACX8520TA3	2021	8
HAULIN	HACX8522TA3	2021	1
HAULIN	HACX8524TA3	2021	9
HAULIN	HAFC8520TA3	2020	1
HAULIN	HAFC8520TA3	2021	1
HAULIN	HAFC8524TA3	2020	1
HAULIN	HALPP8516TA3	2020	1
HAULIN	HLAFT714TA3	2021	1
HAULIN	HLAFT716TA3	2021	3
HAULIN	HLAFT718TA3	2021	1
HAULIN	HLAFT8520TA3	2021	1
HAULIN	HLAFT8524TA3	2021	1
HAULIN	HLAFTX716TA3	2021	1
HAULIN	HLAFTX718TA3	2021	1
HAULIN	HLAFTX720TA3	2021	1
HAULIN	HLAFTX8518TA3	2020	1
HAULIN	HLAFTX8520TA3	2020	1
HAULIN	HLAFTX8520TA3	2021	2
HAULIN	HLAFTX8524TA3	2020	1
HAULIN	HLAFTX8524TA3	2021	1
US CARGO	PAC8520TA3	2021	1
US CARGO	PACX8518TA3	2021	2

US CARGO	PACX8520TA3	2021	12
US CARGO	PACX8524TA3	2020	5
US CARGO	PACX8524TA3	2021	9
US CARGO	PACX8530TA3	2021	1
US CARGO	PC8518TA3	2020	1
US CARGO	PC8520TA3	2021	1
US CARGO	PC8524TA3	2020	2
US CARGO	PC8524TA3	2021	3
US CARGO	PC8528TA3	2020	7
US CARGO	TSPP714TA3	2021	2
US CARGO	TSPP716TA3	2020	1
US CARGO	TSPP716TA3	2021	1
US CARGO	TSPP8516TA3	2021	1
US CARGO	TSPP8520TA3	2021	1
US CARGO	ULAFT714TA3	2021	1
US CARGO	ULAFT716TA3	2021	1
US CARGO	ULAFT8516TA3	2021	1
US CARGO	ULAFT8520TA3	2021	5
US CARGO	ULAFT8522TA3	2020	1
US CARGO	ULAFT8524TA3	2021	5
US CARGO	ULAFTX8520TA3	2020	7
US CARGO	ULAFTX8524TA3	2021	1
US CARGO	ULAFTX8526TA3	2021	1
US CARGO	VPAC8524TA3	2020	2
US CARGO	VPACX8520TA3	2021	1
US CARGO	VTSP716TA3	2021	2
US CARGO	WPAC8524TA3	2020	1
US CARGO	WPAC8526TA3	2021	1
Grand Total			122

Production Dates : MAR 18, 2019 - MAY 05, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The safety chains do not meet the Gross Vehicle Weight Rating and could potentially break under certain conditions.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the Cargo trailer becomes detached from the tow-vehicle, the safety chains would not meet the Gross Vehicle Weight Rating and could potentially break. This condition could lead to complete detachment, causing property damage, personal injury or a crash.

Description of the Cause : The manufacturing plant installed the incorrectly rated safety chains on certain cargo trailers.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On 5/20/2020, during a routine quality inspection, it was found that the safety chains installed on the Cargo trailer did not meet the Gross Vehicle Weight Rating.

On 5/20/2020 Forest River's Office of Corporate Compliance "OCC" was made aware of a concern at a manufacturing plant that a safety chain installed by the plant is under-rated in capacity. The same day, OCC opened an investigation.

From 5/21/2020 through 5/26/2020 the Manufacturing plant was reviewing production records and quality control inspections.

On 5/26/2020 OCC worked with the plant and identified that there were vehicles in use with incorrectly rated safety chains. The subject safety chains are 7,600lbs. rated and the correct safety chains are 11,700lbs. safety chains.

On 5/27/2020 Forest River's Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor at no charge to the consumer. An authorized Forest River Dealer or Service Center will need to perform the remedy to replace the safety chains.

What is the Forest River Customer Service Phone Number? (574)
848-1335

How Remedy Component Differs from Recalled Component : The vehicle will now be equipped with the correctly rated safety chains which are rated at 11,700 lbs.

Identify How/When Recall Condition was Corrected in Production : The incorrect safety chains rated at 7,600 lbs. were removed and the correctly rated safety chains of 11,700 lbs. were installed on all vehicles within Forest River's control. The concern was corrected in production on 5/21/2020.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 08, 2020 - JUL 08, 2020

Planned Owner Notification Date : JUL 08, 2020 - JUL 08, 2020

* NR - Not Reported