



NHTSA RECALL 20V-315
NHTSA RECALL 16V-029

INTERIM OWNER NOTIFICATION
NOTIFICACIÓN PROVISIONAL AL PROPIETARIO

Dear Nissan Altima owner:

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety, exists in certain 2018 Model Year Altima vehicles. Our records indicate you own or lease a Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall
Motivo del Retiro

If your vehicle is driven with the primary hood latch disengaged (and the hood partially opened), the secondary hood latch on your vehicle may become contaminated with dirt or corrosion, preventing it from engaging properly. If the primary hood latch is later inadvertently released (such as when refueling the vehicle) and the secondary hood latch is stuck open, the hood may open without warning while driving and could obscure the driver's vision, increasing the risk of a crash.

What Nissan Will Do
Qué Hará Nissan

Nissan is currently preparing a remedy for your vehicle. The remedy for this recall is anticipated to be available in mid-2021. When the remedy is available, Nissan will send you a second letter asking you to bring your vehicle to a Nissan dealer for repair, which will be free of charge for parts and labor.

In addition to this action, Nissan previously sent you a recall letter stating that Nissan will replace the hood latch assembly on your vehicle with a new one, free of charge. Our records show that this previous recall is still open on your vehicle and needs to be performed as soon as possible. This repair should take less than one (1) hour to complete. However, your dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do
Qué Debes Hacer

We urge you to contact your Nissan dealer as soon as possible to arrange an appointment to have the previous recall repair performed. The Nissan dealer will replace your hood latch assembly, free of charge for parts and labor.

Comunícate con cualquier concesionario Nissan a la mayor brevedad para concertar una cita de reparación para tu vehículo. El concesionario Nissan reemplazará su cerrojo del capó sin cargos.

Additionally, until the new recall remedy is available, Nissan recommends that you press firmly on the front center of the hood to ensure it is fully closed and latched with the primary hood latch each time before driving your 2018 Altima. Figures 1 and 2 below illustrate hood open and closed positions. Additionally, use caution not to inadvertently release the hood when pulling the fuel door release lever during refueling as illustrated in figure 3 below.

Adicionalmente, hasta que una reparación adecuada esté disponible, Nissan recomienda presionar firmemente el centro delantero del capó (cofre) para asegurarse de que esté completamente cerrado y enganchado con el cerrojo primario del capó (cofre) cada vez antes de conducir su Altima 2018. Las figuras 1 y 2 que se muestran a continuación, ilustran las posiciones abiertas y cerradas del capó. Además, tenga cuidado de no liberar accidentalmente el capó al tirar de la palanca de liberación de la puerta de combustible durante el reabastecimiento de combustible como se ilustra a continuación en la figura 3.



Figure 1 – Hood Open (primary unlatched)



Figure 2 – Hood Closed (primary latched)



Figure 3 – Fuel Door & Hood Release Levers

Nissan requires regular service of the hood latch by lubricating the primary and secondary latches as prescribed in your owner's manual Section [9]- Maintenance and do-it-yourself, Page [9-2] General Maintenance – EXPLANATION OF GENERAL MAINTENANCE ITEMS.



For more information about the recall and additional guidance on how to inspect and lubricate the hood latch, please visit <https://nna.secure.force.com/recall?camp=R20A7>.

Nissan le requiere dar servicio regular al cerrojo del capó (cofre) mediante la lubricación de los cerrojos primario y secundario como se prescribe en el manual del propietario Sección [9] - Mantenimiento y hágalo-usted-mismo, Página [9-2] Mantenimiento general - EXPLICACIÓN DE LOS ARTÍCULOS GENERALES DE MANTENIMIENTO.

Para obtener más información sobre el retiro del mercado y orientación adicional sobre cómo inspeccionar y lubricar el cerrojo del capó, por favor visite <https://nna.secure.force.com/recall?camp=R20A7>.

If the recommended actions do not allow full functionality of the secondary hood latch, contact your local dealer for further diagnosis.

Si las acciones recomendadas no permiten la funcionalidad completa del cerrojo secundario del capó, comuníquese con su distribuidor local para obtener un diagnóstico adicional.

If the recommended actions do not allow full functionality of the secondary hood latch, contact your local dealer for further diagnosis.

If you have any questions that are not answered by the website above, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si tiene alguna pregunta que el sitio web no haya respondido anteriormente, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.