

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 3, 2020

Ms. Tara Underwood Senior Manager, Technical Compliance Nissan North America, Inc. One Nissan Way Franklin, TN 37027

NEF-150SS

20V-315

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Unintentional Release of Primary Hood Latch

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NISSAN/ALTIMA/2013-2018

Mfr's Report Date: May 28, 2020

NHTSA Campaign Number: 20V-315

Components:

LATCHES/LOCKS/LINKAGES:HOOD:LATCH

Potential Number of Units Affected: 1,831,818

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain model year 2013-2018 Nissan Altima vehicles. If the primary hood latch is inadvertently released, there is an increased likelihood that the secondary hood latch may corrode over time.

Consequence:

Corrosion to the secondary latch may cause it to bind and remain in the unlatched position when the hood is closed. If the primary latch is inadvertently released again and the secondary latch is not engaged, the hood could unexpectedly open while driving, increasing the risk of a vehicle crash.

Remedy:

The remedy for this recall is still under development. Nissan will provide an interim notice to instruct owners how to properly maintain the latch and include a reminder to fully close the hood and engage the primary hood latch each time before driving. This recall is expected to begin June 22, 2020. Owners may contact Nissan customer service at 1-800-867-7669. Note: Recall 16V-029 remains open for any unremedied 2013-2015 Altimas and this recall applies to all vehicles covered by 16V-029 even if those repairs have already been performed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- In the case of a defect, a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, known crashes and injuries and other information, with their dates of receipt (49 CFR 573.6 (c)(6)).
- A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

