

June 18, 2020

Version 2

Safety Recall: 2018-19 Civic Hatchback Fuel Pump Motor

AFFECTED VEHICLES

Year	Model	Trim Level	VIN Range
2018-19	Civic Hatchback (except Type R)	ALL	Check the iN VIN status for eligibility.

BACKGROUND

Due to swelling of the fuel pump motor impeller, the fuel pump may seize and stop working. If this occurs, the engine may not start, or the engine could stall while driving, increasing the risk of a crash.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory.

Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. To see if a vehicle in inventory is affected by this safety recall, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

Replace the fuel pump motor.

CUSTOMER INFORMATION:The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

PARTS INFORMATION

NOTE

Due to limited supply, this will be a controlled part and will require a valid VIN when ordering.

Part Name	Part Number	Quantity
Fuel Pump Motor Kit	06170-TBA-306	1

For dealers experiencing a strong fuel smell from storing a fuel pump motor replaced under this service bulletin, the fuel pump motor may be disposed of immediately in accordance with local regulations. This only applies to the fuel pump motor replaced under this service bulletin. The published retention policy remains in effect for all other parts. If you have any questions about this exception or other parts retention issues, contact the WPI Administrative Office at **937-642-2737**.

TOOL INFORMATION

Part Name	Tool Number	Quantity
Fuel Sender Wrench	07AAA-TBAA100	1
ORVR Service Plug	07AAK-TBAA100	1

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
3101HK	Replace the fuel pump motor.	1.4 hr	6FE00	F7J00	A20040A	17045-TBA-A00

REPAIR PROCEDURE

⚠ WARNING

Fuel pump motor removal exposes fuel, which can ignite, causing a fire or explosion.

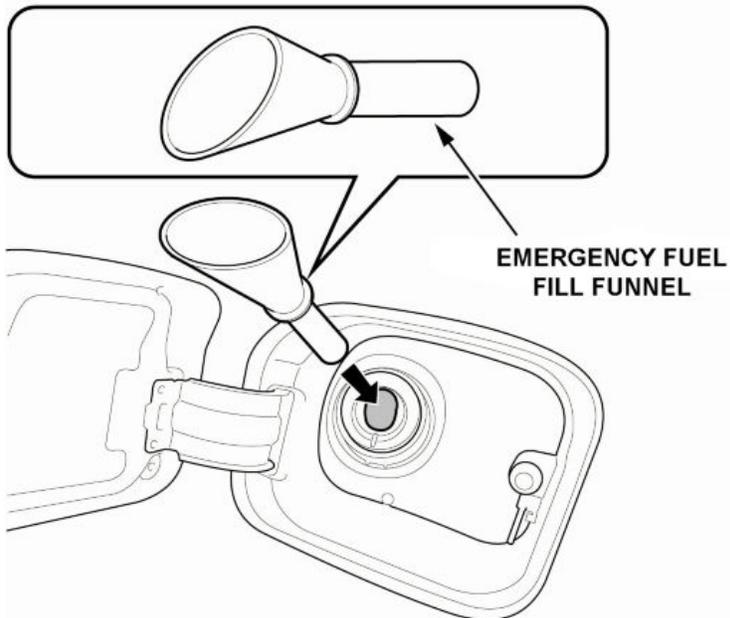
This can cause serious injury or death.

Always work in a well-ventilated area and keep sparks or open flames away.

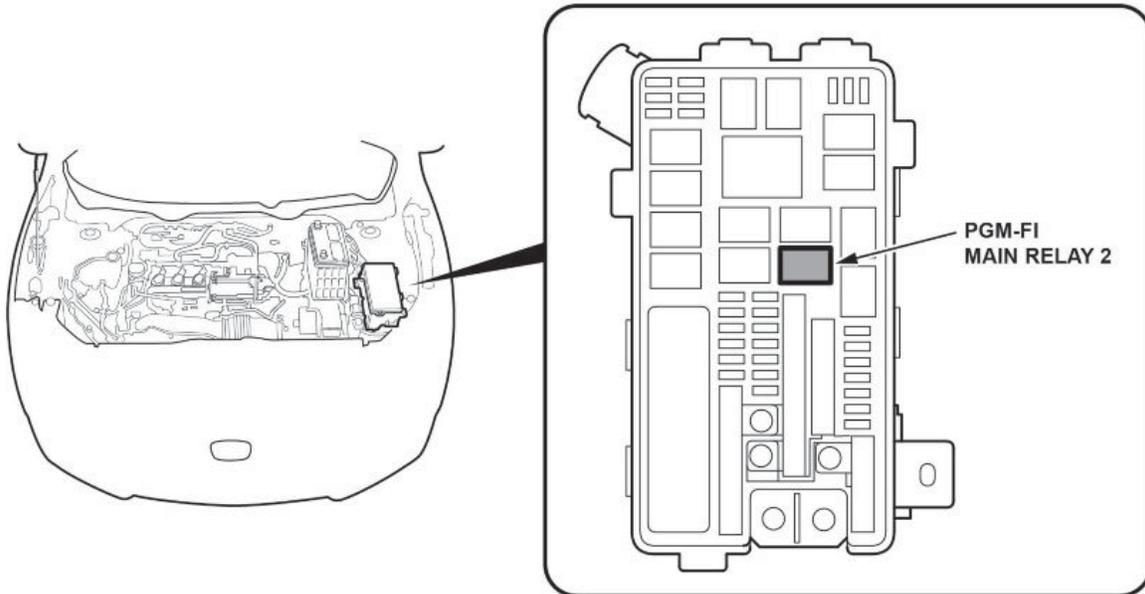
1. Relieve the fuel pressure.
 - 1.1. Insert the emergency fuel fill funnel into the fuel filler neck to relieve the pressure in the fuel tank.

NOTE

The emergency fuel fill funnel is in the cargo area tool box.



1.2. Remove PGM-FI main relay 2.



1.3. Start the engine, and let it idle until it stalls.

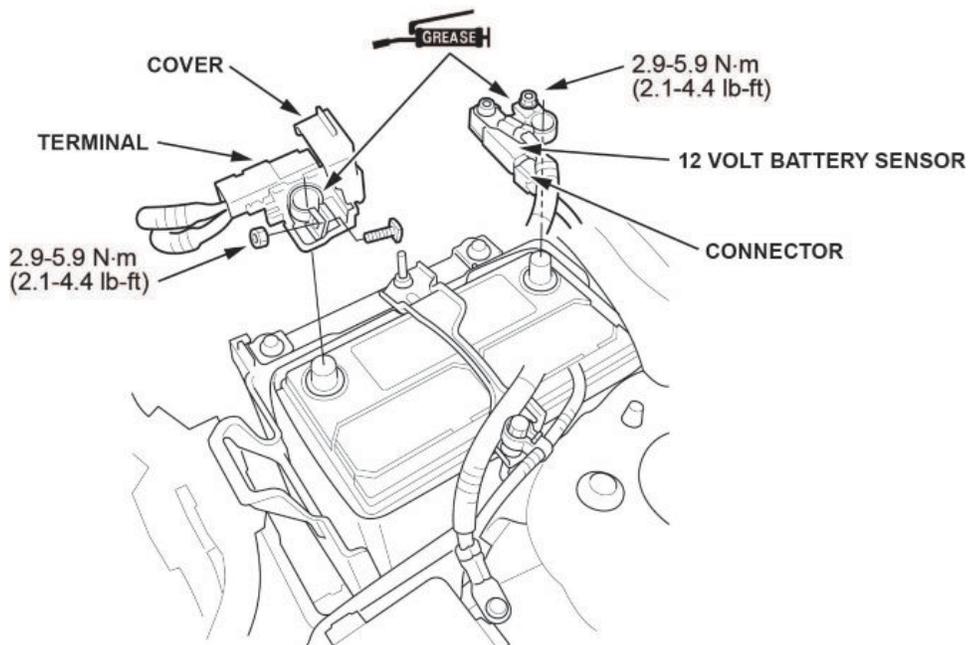
1.4. Turn the ignition to OFF.

1.5. Install PGM-FI main relay 2.

2. Disconnect both 12-volt battery terminals.

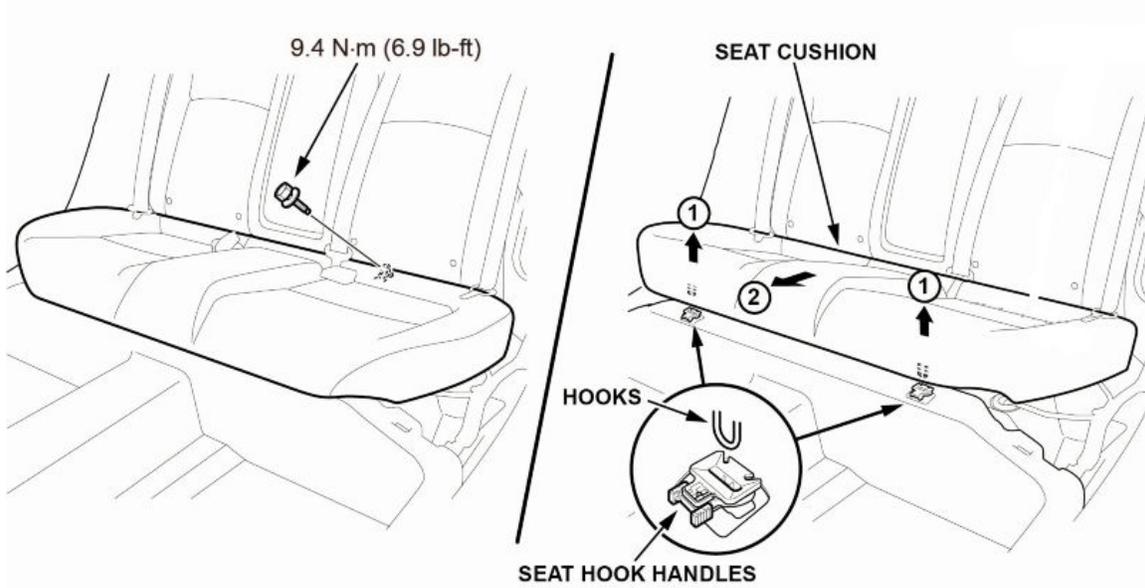
NOTES

- Always disconnect the negative terminal first.
- To protect the terminal connector from damage, do not hold it when removing the terminal.
- Do not disconnect the 12-volt battery sensor from the cable.



3. Remove the rear seat cushion.

3.1. Remove the bolt.



3.2. While pushing down on the seat cushion, pull the seat hook handles to release the hooks.

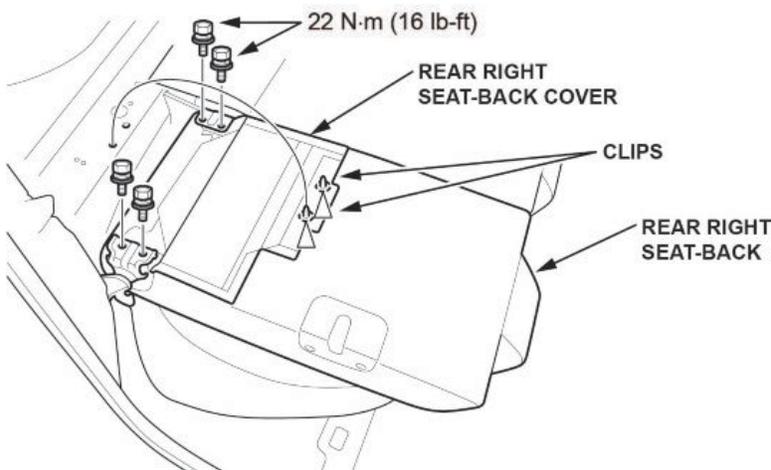
3.3. Remove the rear seat cushion.

4. Remove the rear seat-back.

Rear Right Seat-Back

4.1. Fold down the rear right seat-back.

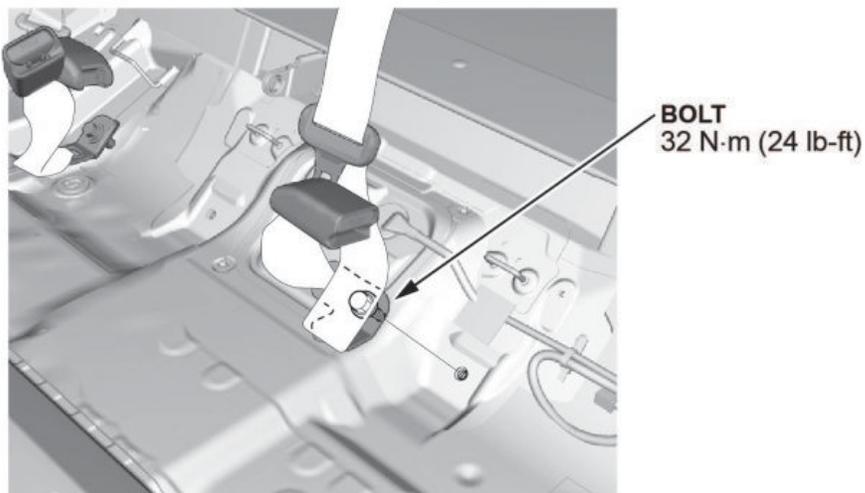
4.2. Turn over the rear right seat-back cover, then remove the bolts.



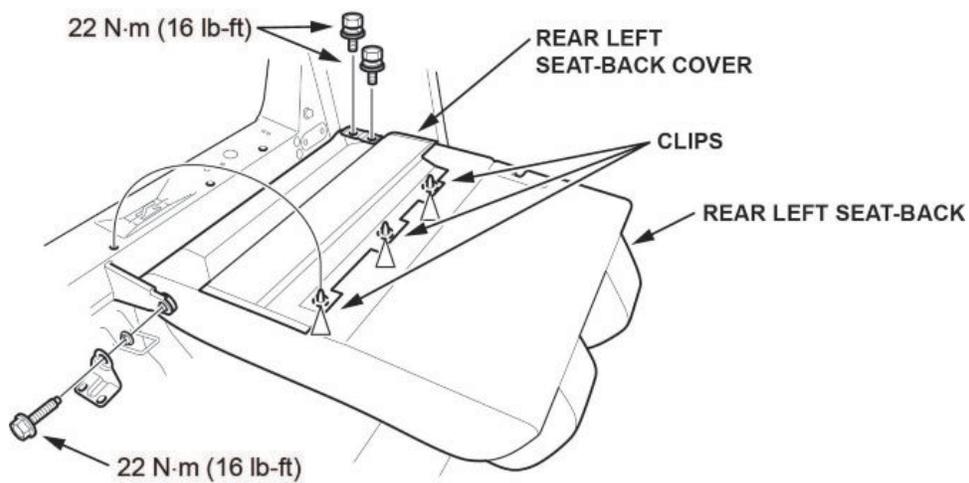
4.3. Remove the rear right seat-back.

Rear Left Seat-Back

- 4.1. Remove the rear center seat belt lower anchor bolt.

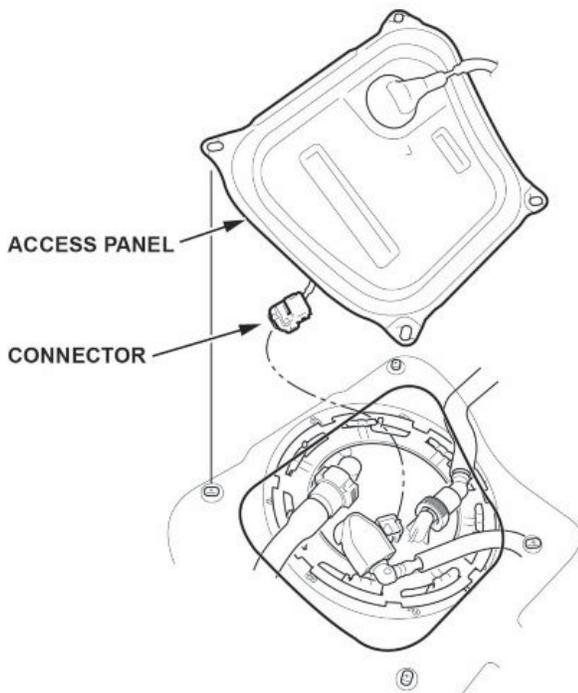


- 4.2. Fold down the rear left seat-back.
- 4.3. Turn over the rear left seat-back cover, then remove the bolts.



- 4.4. Remove the rear left seat-back.

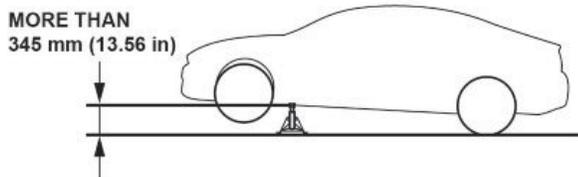
- Remove the fuel tank unit access panel, and disconnect the connector.



- Lift the front of the vehicle.

NOTICE

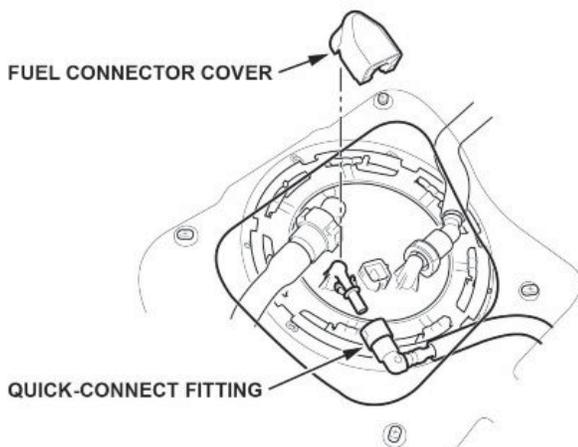
If the fuel level is showing **90%** or more, the front of the vehicle must be raised **345 mm (13.58 in)** as shown to prevent fuel spillage when the fuel tank unit is removed. Make sure the vehicle is securely supported when raised.



- Disconnect the quick-connect fitting from the fuel tank unit.

NOTE

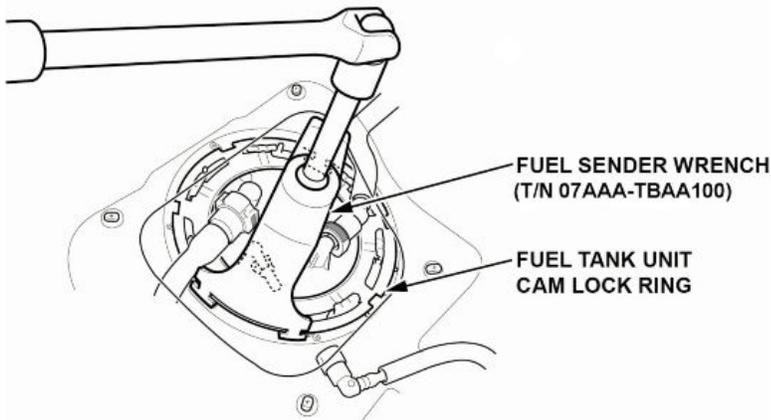
Remove the connector cover if necessary.



8. Unlock the fuel tank unit cam lock ring using the Fuel Sender Wrench (T/N 07AAA-TBAA100).

8.1. Set the fuel sender wrench as shown, and make sure it does not float while turning.

8.2. Turn the fuel tank unit cam lock ring counterclockwise.

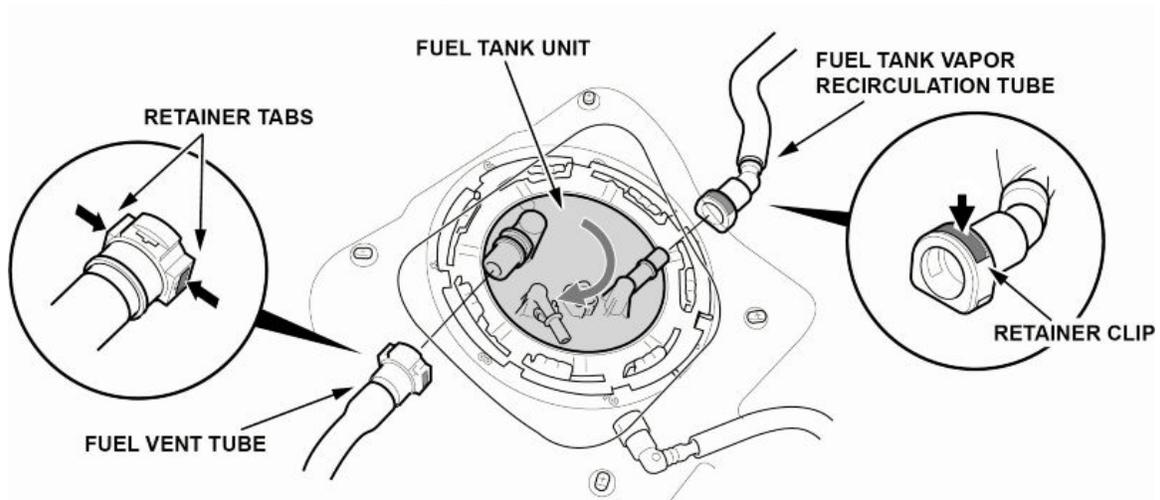


9. Disconnect the fuel vent tube and fuel tank vapor recirculation tube.

NOTE

Do not bend the fuel vent tube and fuel tank vapor recirculation tube excessively.

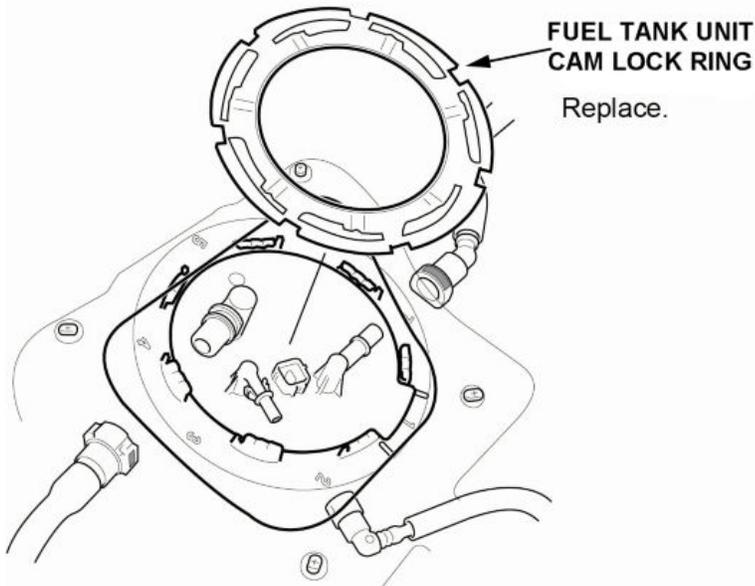
9.1. Disconnect the fuel vent tube by holding it with one hand, and squeeze the two retainer tabs with the other hand to release them from the locking tabs.



9.2. Disconnect the fuel tank vapor recirculation tube by pushing down the retainer tab, then disconnect it.

9.3. Pull the tubes off by slightly rotating the fuel tank unit clockwise.

10. Remove the fuel tank unit cam lock ring.

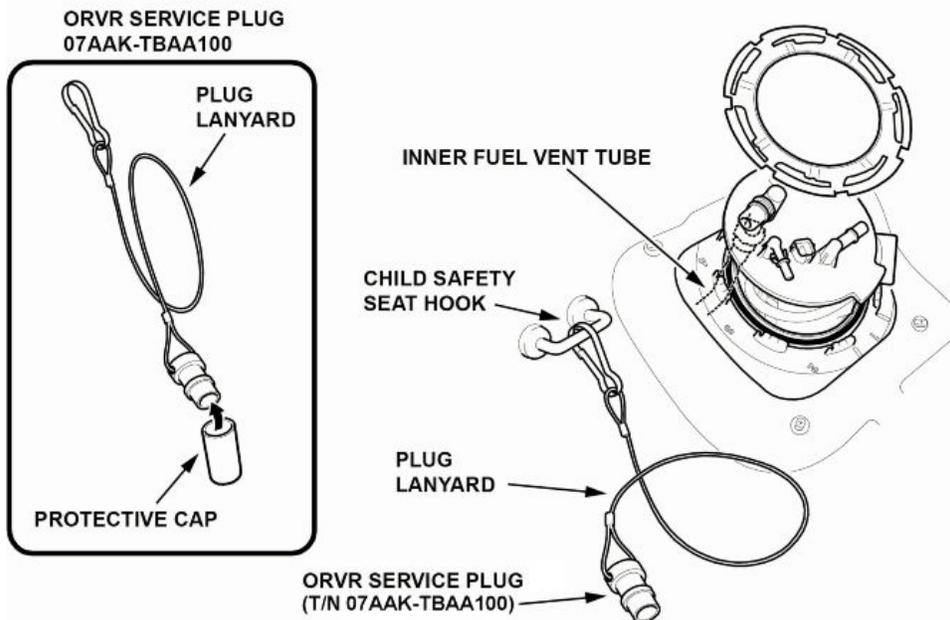


11. Remove the fuel tank unit.

11.1. Hook the plug lanyard of the ORVR Service Plug (T/N 07AAK-TBAA100) on to the child safety seat hook as shown. Then, place the ORVR service plug near the fuel tank unit opening.

NOTES

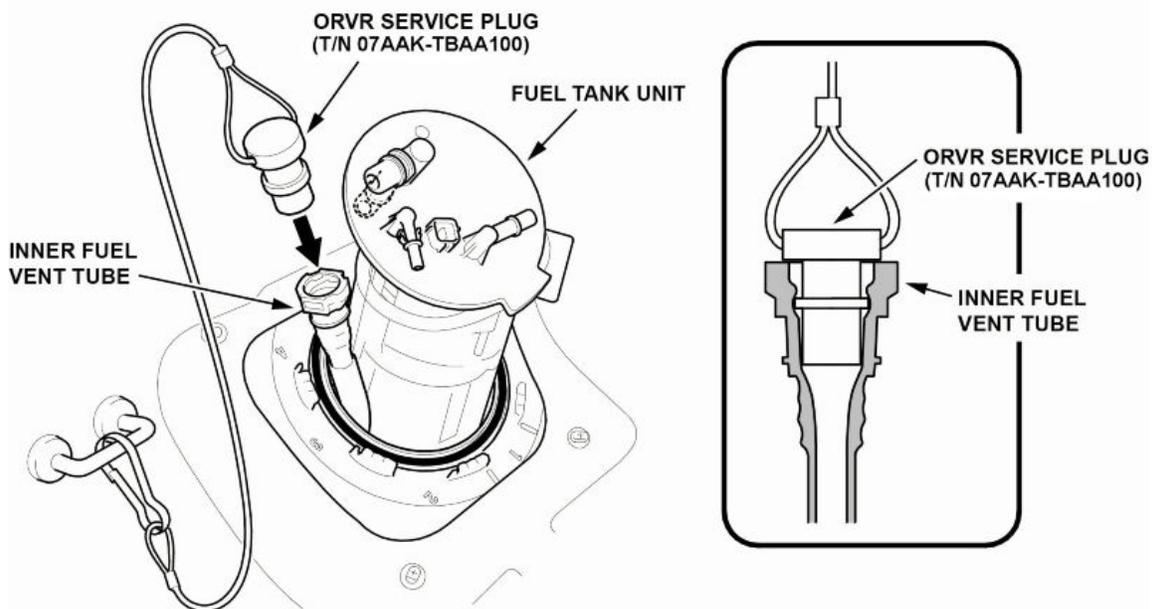
- The fuel pump motor kit includes a ORVR plug without the lanyard. It can be used in place of the ORVR Service Plug (T/N 07AAK-TBAA100), but only use it if ORVR Service Plug (T/N 07AAK-TBAA100) is unavailable or damaged. If using the ORVR plug without the lanyard, tie a wire to it so it can be tied to the child safety seat hook.
- Do not damage any surfaces of the ORVR service plug. Damage to the service plug may cause fuel leaks into the inner fuel vent tube. Use the provided protective cap when the ORVR service plug is not in use. If there is damage, throw away the ORVR service plug and order a new one.



- 11.2. Disconnect the inner fuel vent tube from the fuel tank unit, and hold it. Do not allow the inner fuel vent tube to drop into the fuel tank.

NOTE

Do not allow the inner fuel vent tube to fall inside the fuel tank. If fuel enters the inner fuel vent tube, a DTC will set and the inner fuel vent tube will need to be replaced.



- 11.3. Install the ORVR service plug to the inner fuel vent tube. Make sure the ORVR service plug is fully seated by holding the inner fuel vent tube, and gently pulling on the plug's lanyard.

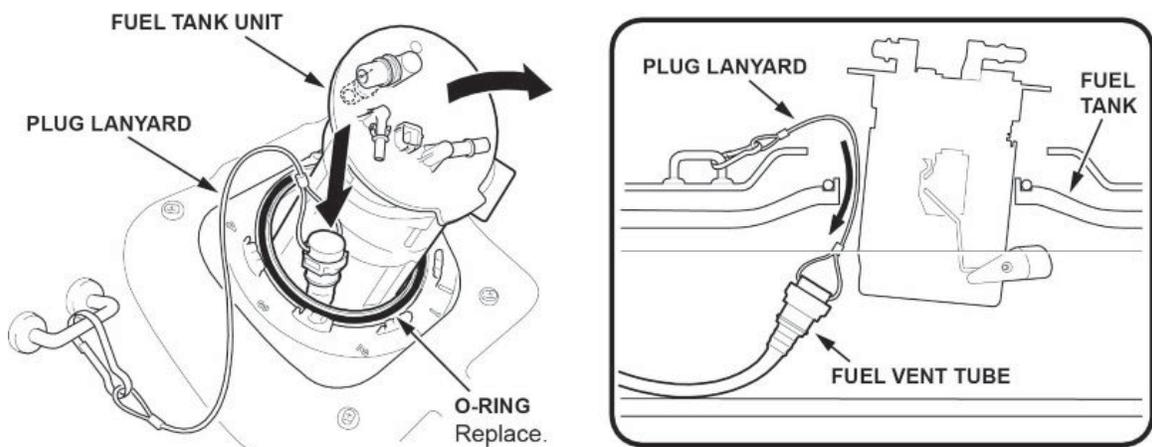
NOTE

The ORVR service plug should not come off.

- 11.4. Carefully lower the inner fuel vent tube into the fuel tank while making sure the plug lanyard is free and away from the fuel tank unit.

NOTE

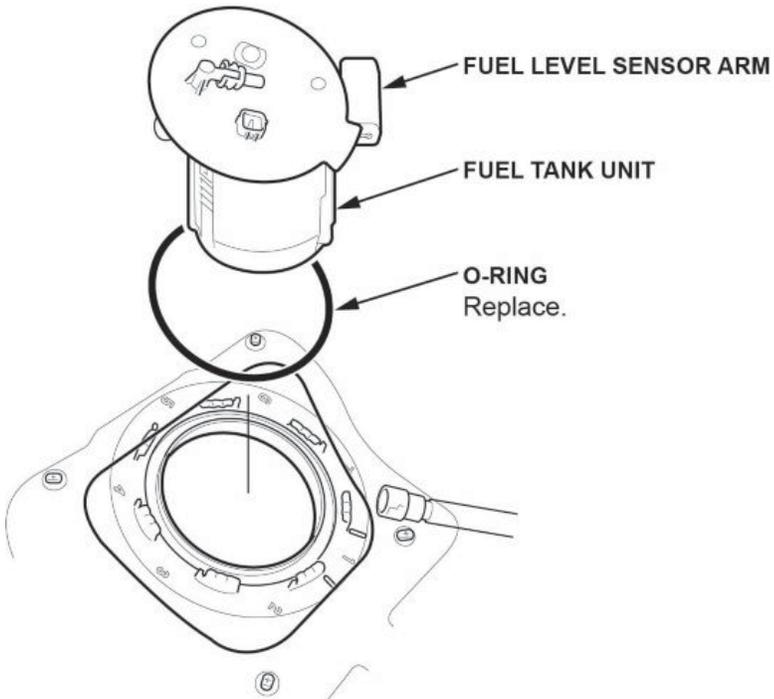
It is OK for the tube to be submerged in the fuel.



11.5. Remove the fuel tank unit with the O-ring.

NOTE

Be careful not to bend or twist the fuel level sensor arm excessively.



12. Disassemble the fuel tank unit.

12.1. Prepare the fuel tank unit and parts to be replaced.

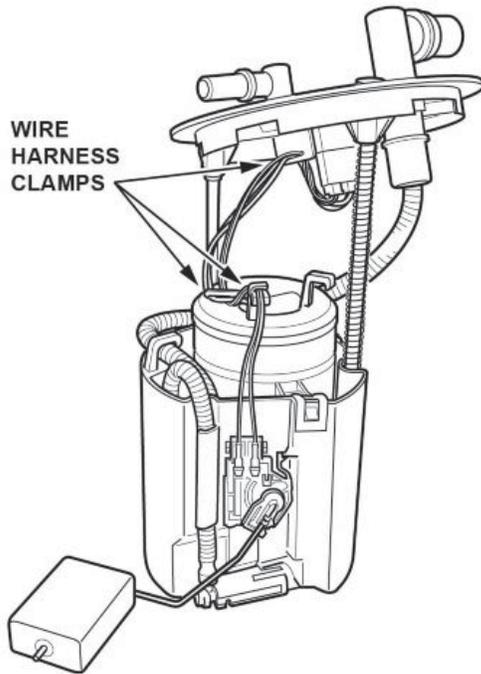
NOTE

Take a photo of the fuel tube and wire harness, and note their routing for assembly. There are various types of routing.

12.2. Spread the wire harness clamps, and remove the wire harness. Make sure not to damage the wire harness.

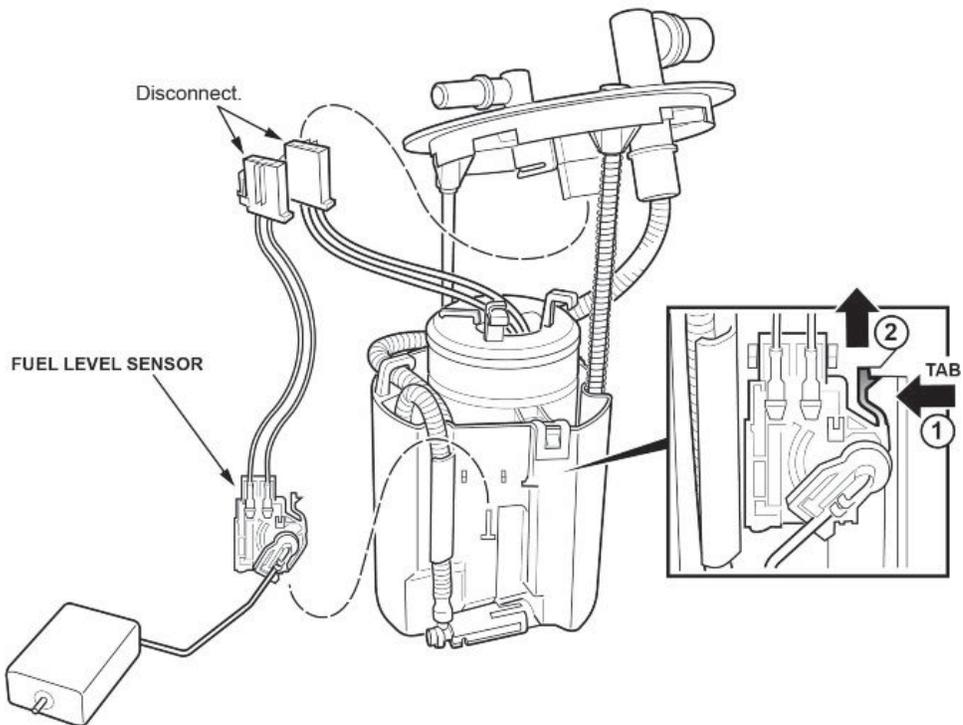
NOTICE

Do not spread the clamps too wide. Spreading them too wide may damage them.



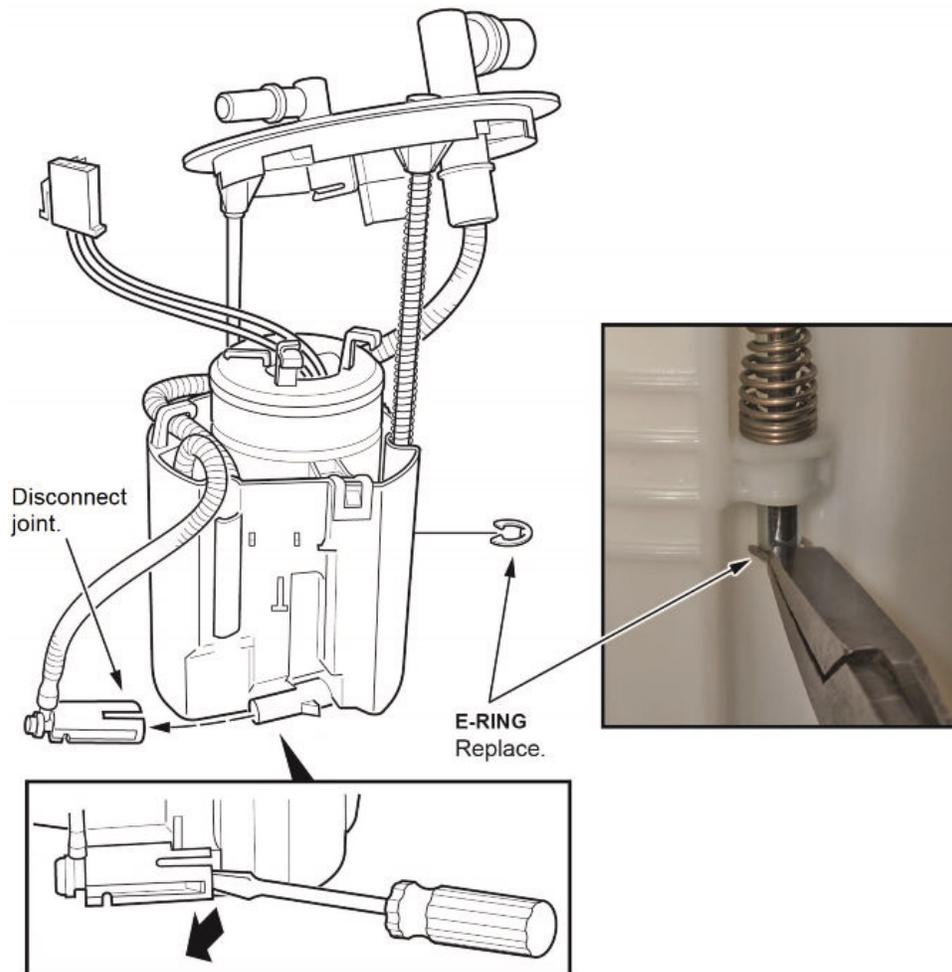
12.3. Remove the fuel level sensor.

- Disconnect the harnesses.



- Press the tab to release the lock (1). Then, push up on the fuel gauge sending unit (2).
- Remove the fuel level sensor from the fuel tank unit.

12.4. Remove the E-ring, and throw it away. Do not use it again.



12.5. Disconnect the joint at the bottom of the reservoir.

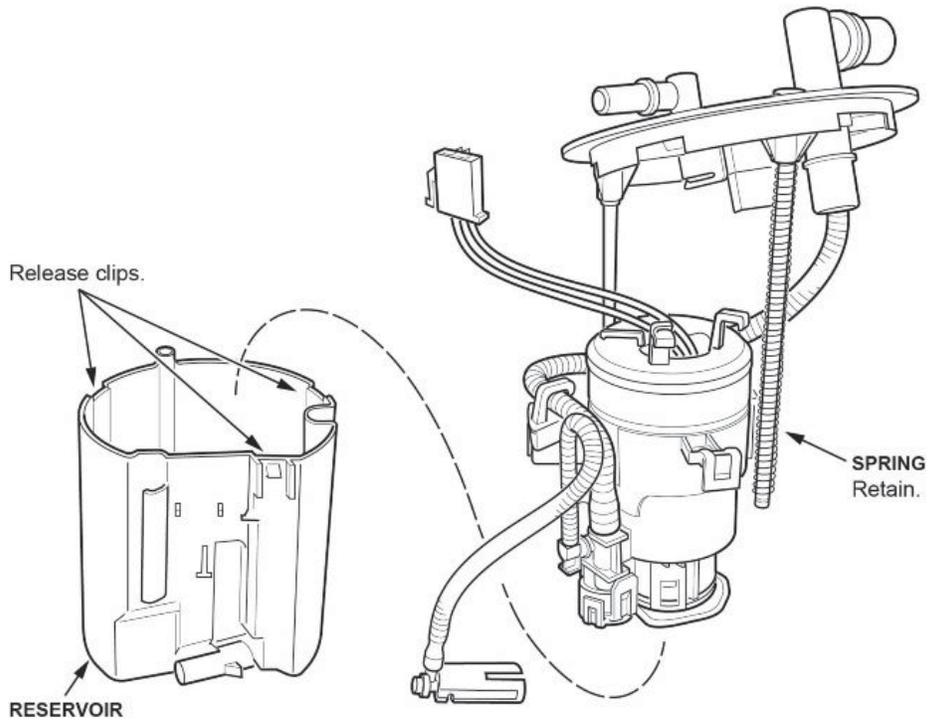
12.6. Remove the fuel filter assembly from the reservoir by releasing the three clips.

NOTE

The spring may slide off the sliding shaft. Retain this spring. It will be used during assembly.

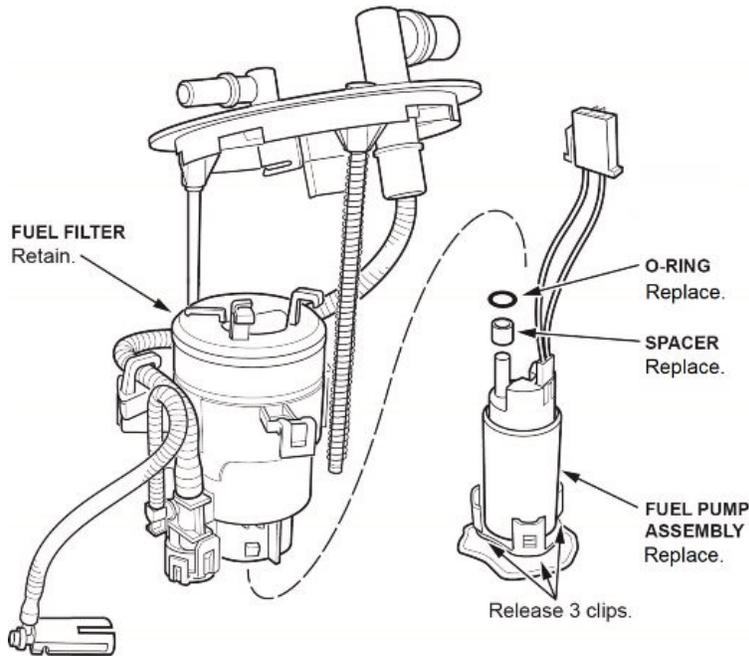
NOTICE

Do not spread the clips too wide. Spreading them too wide may damage them.



12.7. Remove the fuel pump assembly from the fuel filter.

- Release the three clips at the base of the fuel pump assembly.
- Pull the fuel pump assembly out of the fuel filter.

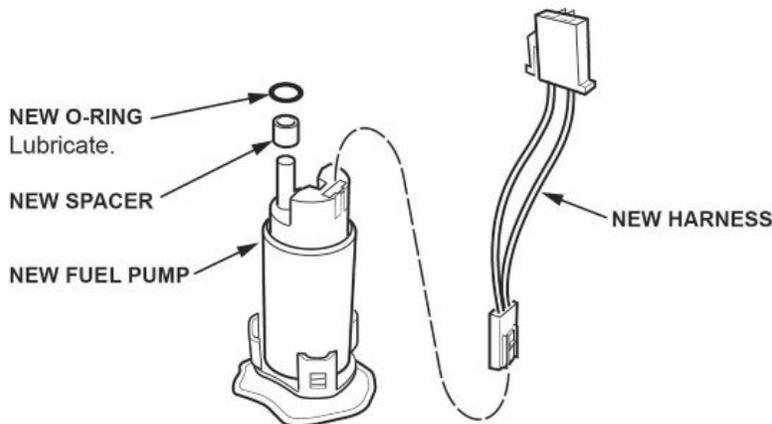


13. Assemble the fuel tank unit.

13.1. Install the new spacer, O-ring, and wire harness to the new fuel pump.

NOTES

- **The O-ring must be installed on the pump as shown, not on the fuel filter side.**
- Coat the O-ring with clean engine oil; do not use any other oil or fluid.
- Do not pinch the O-ring during installation.
- When connecting the wire harness, make sure the connection is secure and the connectors are firmly locked into place.
- Use all of the new parts supplied in each replacement kit.

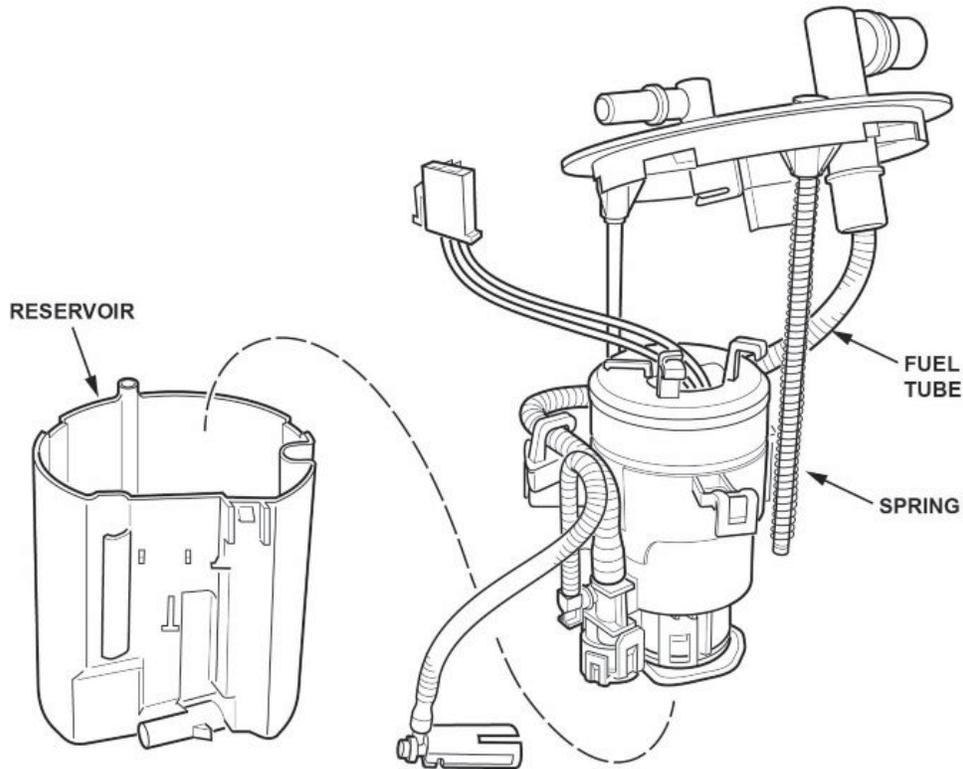


13.2. Place the fuel pump on a bench, then install the filter to the fuel pump.

13.3. Install the fuel filter assembly to the reservoir.

NOTES

- Insert the spring into the sliding shaft, and make sure it is lined up when installing the fuel filter.
- Make sure the fuel tube is routed **exactly** as shown in the photo taken before disassembly.
- Make sure the three clips are fully engaged.



13.4. Install the new E-ring.

NOTE

After installation, make sure the E-ring can be rotated with your finger. If it cannot be rotated, the E-ring may not be fully seated or may be incorrectly installed.

13.5. Install the fuel level sensor to the reservoir. Make sure the lock is engaged.

NOTE

When installing the fuel level sensor, make sure the connection is secure and the connector is firmly locked into place. Be careful not to bend or twist it excessively.

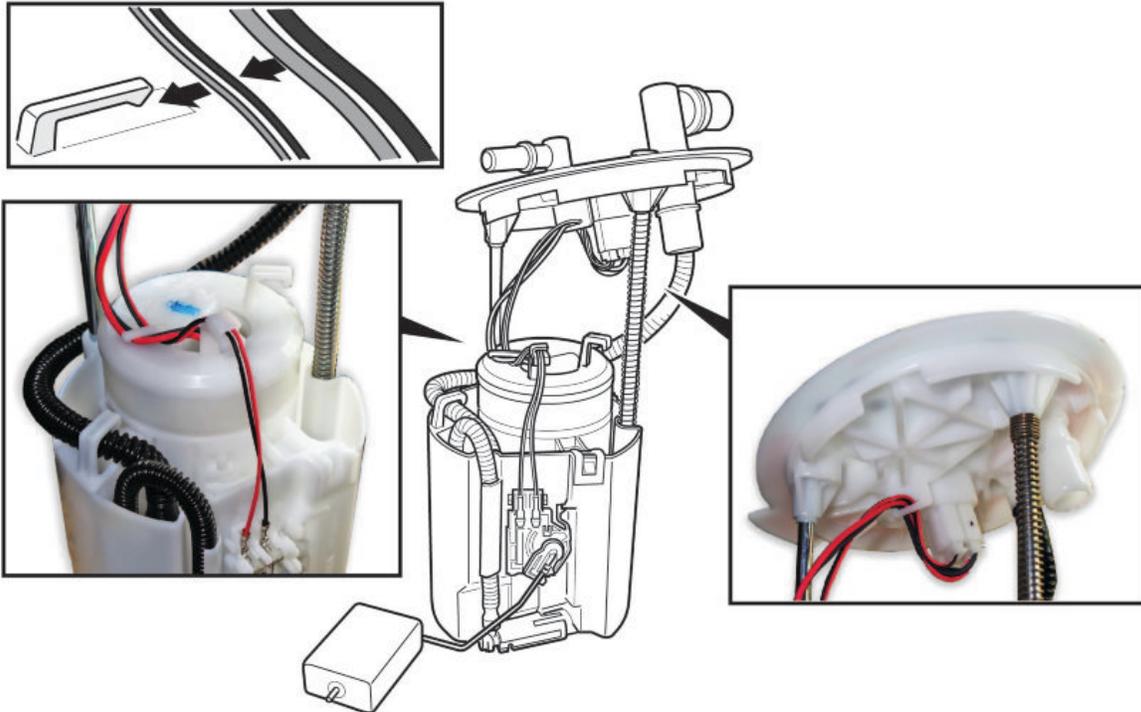
13.6. Install the wiring harness to the clamps.

NOTES

- Clip in the smaller harness wires followed by the larger wires.
- Make sure not to damage the wire harness.
- Make sure the wire harness is routed **exactly** as shown in the photo taken before disassembly.
- Do not spread the clamps too wide. Spreading them too wide may damage them.

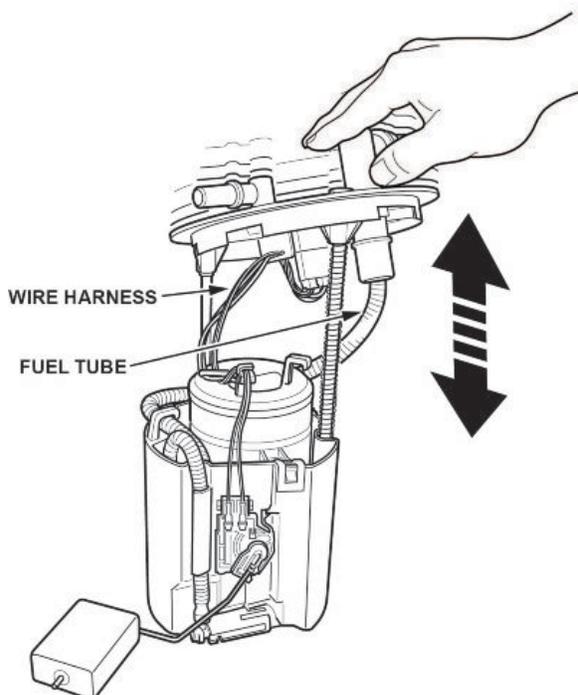
HARNESS ROUTING:

Clip in the smaller harness wires followed by the larger wires.



13.7. While compressing the fuel tank unit, make sure the movement is smooth and the fuel tube and wiring harness do not pinch or bind.

- Make sure the wire harness is not stretched.
- Make sure the fuel tube is not pinched.

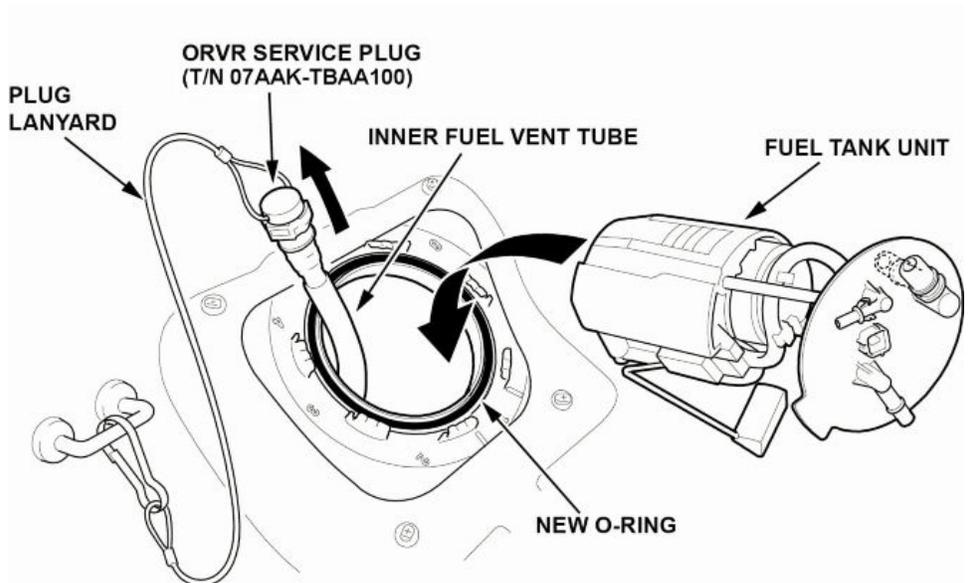


14. Install the fuel tank unit.

14.1. Install a new O-ring to the fuel tank.

NOTES

- Be careful not to damage the O-ring.
- Do not coat the O-ring with any oil.



14.2. Grab the plug lanyard, and pull the inner fuel vent tube up until it is close to the fuel tank opening.

14.3. Move the fuel tank unit aside, and remove the ORVR service plug from the inner fuel vent tube.

NOTE

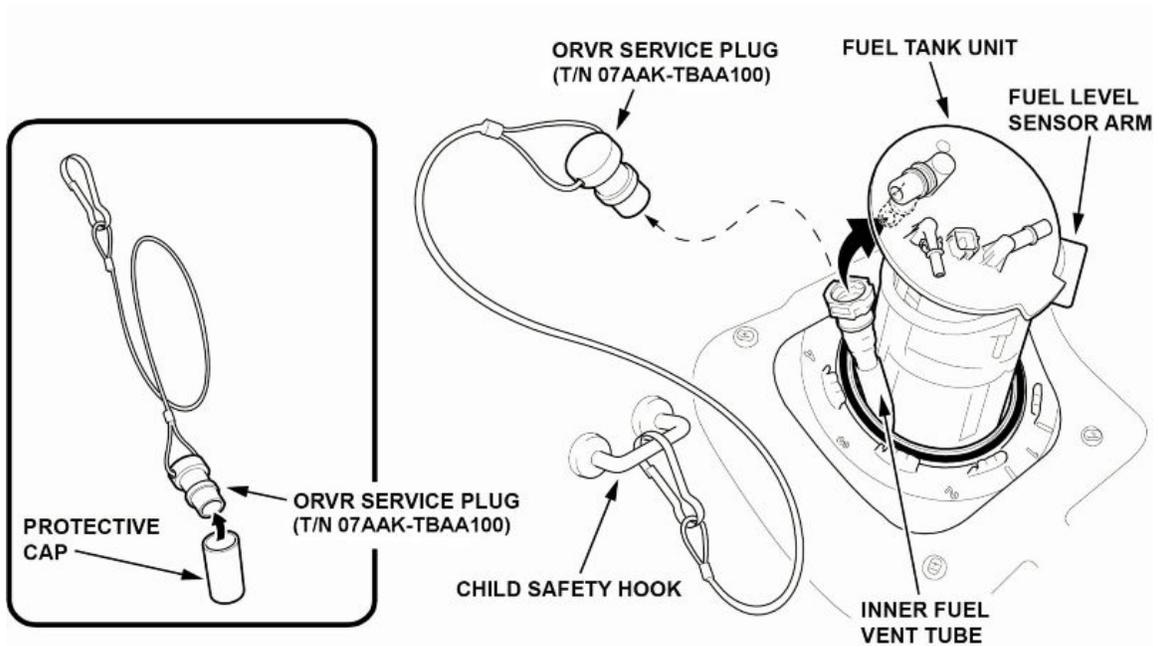
Do not allow the inner fuel vent tube to fall inside the fuel tank. If fuel enters the inner fuel vent tube, a DTC will set and the inner fuel vent tube will need to be replaced.

14.4. Hold the plugged inner fuel vent tube while installing the fuel tank unit.

14.5. Move the ORVR service plug away from the tank opening, and connect the inner fuel vent tube to the fuel tank unit.

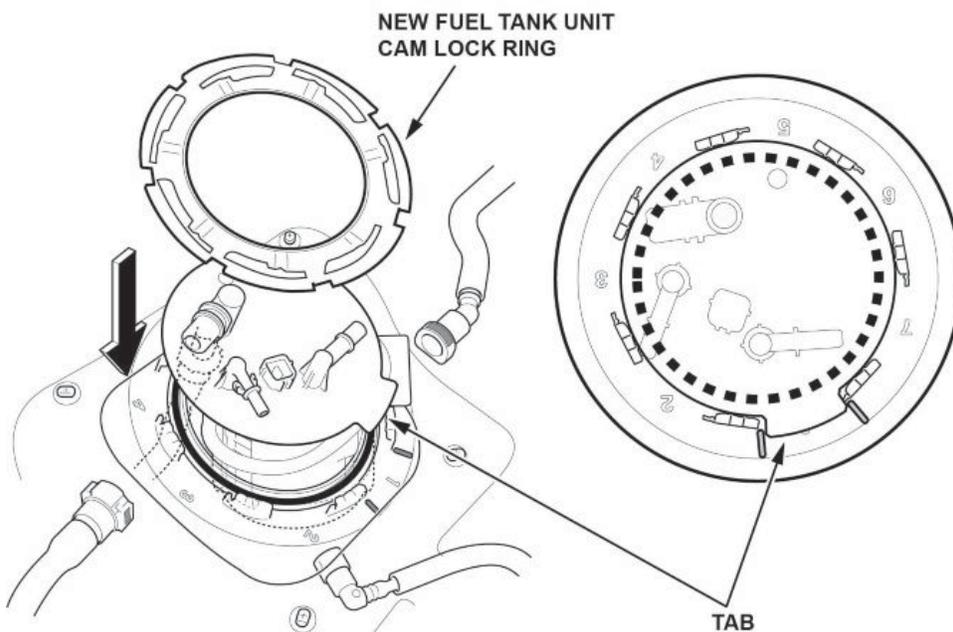
NOTE

Be careful not to bend or twist the fuel level sensor arm excessively.



14.6. Remove the ORVR service plug from the child safety seat hook, and install the provided protective cap.

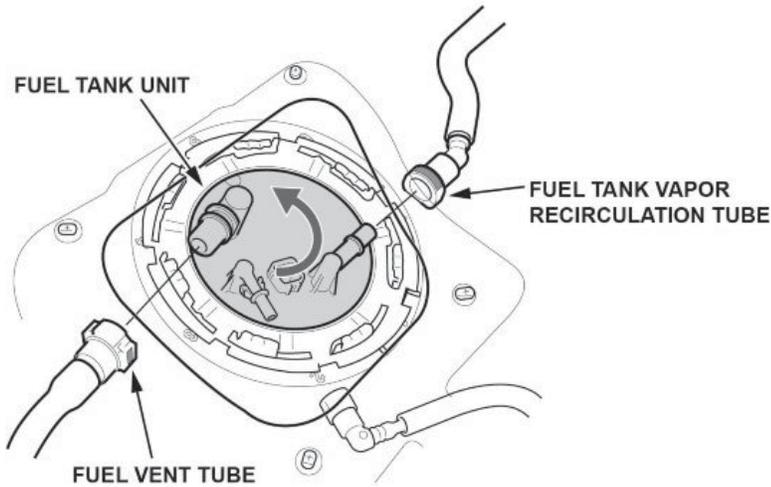
14.7. Line up the tab of the fuel tank unit as shown, and partially install the new fuel tank unit cam lock ring.



15. Connect the fuel vent tube and fuel tank vapor recirculation tube by slightly turning the fuel tank unit counterclockwise.

NOTE

Do not bend the fuel vent tube and fuel tank vapor recirculation tube excessively.



16. Tighten the fuel tank unit cam lock ring.

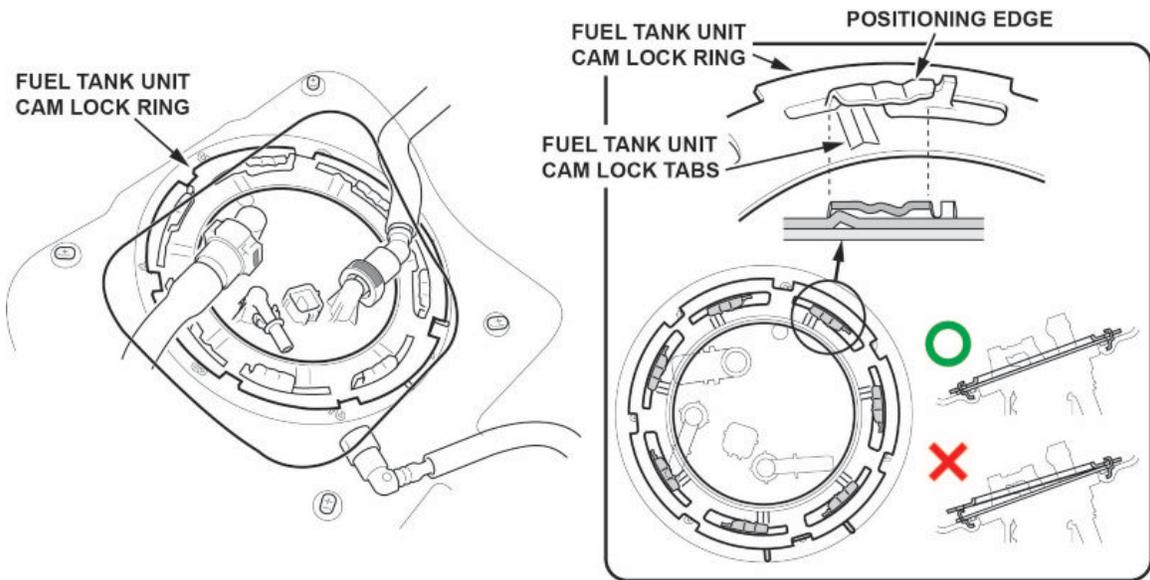
NOTICE

If the cam lock ring is not properly installed, the fuel tank can be damaged and will require replacement.

- 16.1. Turn the fuel tank unit cam lock ring, and slide the fuel tank unit cam lock tabs to the positioning edge as shown, by hand.

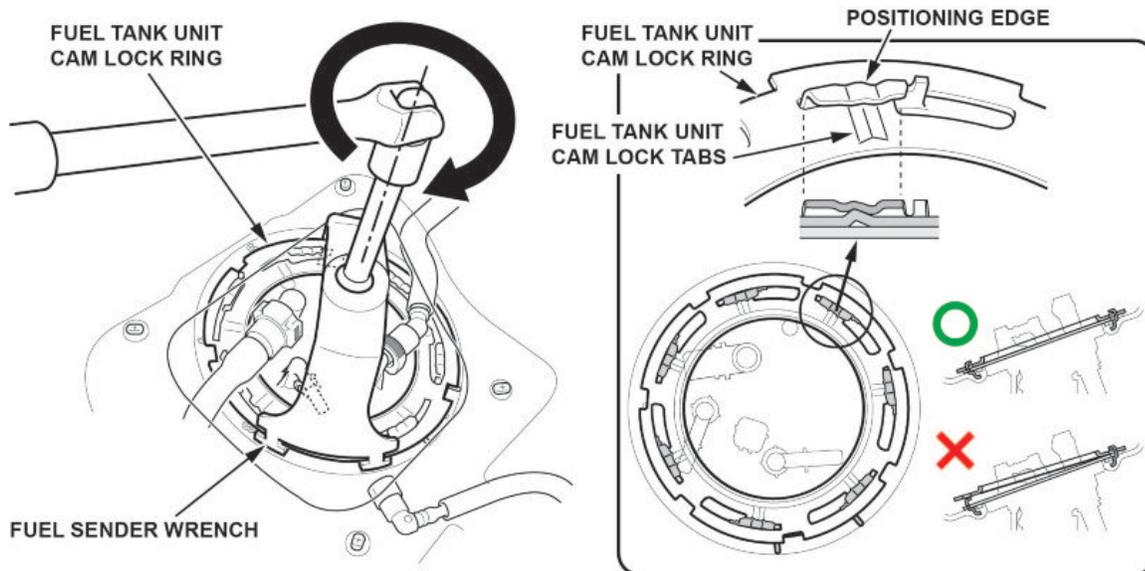
NOTE

Make sure the fuel cam lock ring is not floating.



16.2. Turn the fuel tank unit cam lock ring clockwise using the fuel sender wrench.

- Keep the fuel sender wrench from floating.
- Securely set the positioning edge of the fuel tank to the fuel tank unit cam lock ring tabs on the fuel tank unit cam lock ring as shown.

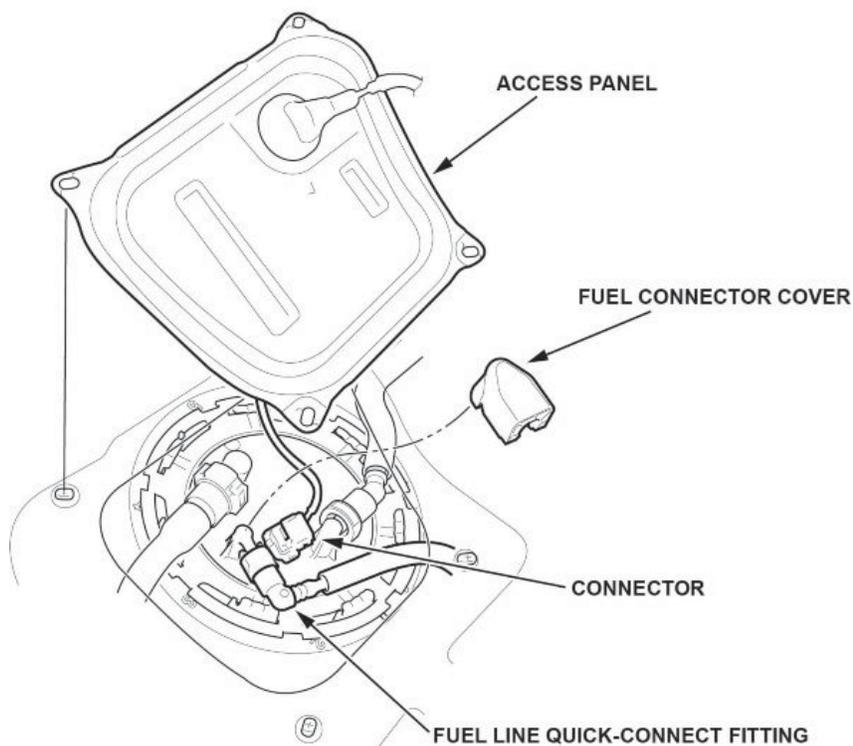


17. Install the new retainer to the quick-connect fitting.

18. Connect the fuel line quick-connect fitting and connector.

NOTE

Install the connector cover if necessary.



19. Connect the 12-volt battery terminals.

