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|----------------|---|----|------|-------------------|----|----|------|
| <b>Sent on</b> | 06  | 30 | 2020 | <b>Expires on</b> | 08 | 18 | 2020 |
| <b>From</b>    | Brad Ortloff, Manager of Auto Campaigns and Recalls                   |    |      |                   |    |    |      |
| <b>Subject</b> | UPDATE-Stop Sale/Safety Recall: 2018-2019 Multi-Model Fuel Pump Motor |    |      |                   |    |    |      |

DATE: June 30, 2020

TO: All Acura Sales, Service, &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE-Stop Sale/Safety Recall: 2018-2019 Multi-Model Fuel Pump Motor

PARTS UPDATE

Please be advised that as of today, June 30, 2020, parts are now currently available for the NSX model through the controlled parts ordering system under the following service bulletin:

- 20-027, *Safety Recall: 2018-19 NSX Fuel Pump Motor*

They include parts, repair, and warranty information related to this recall.

TOOLS

Please note that there are no special tools that will be needed to be sent to you for this model.

SUMMARY

On May 28, 2020, Acura notified NHTSA of a stop sale and safety recall for a certain number of 2018-2019 NSX and 2019 RDX, RLX and RLX Sport Hybrid units for fuel pump modules manufactured with defective impellers. A defective impeller may cause the fuel pump to become inoperative which could prevent an engine from starting or stall an engine while driving, increasing the risk of a crash. Refer to your **eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.