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Sent on	06	05	2020	Expires on	07	23	2020
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	UPDATE-Stop Sale/Safety Recall: 2018-2019 Multi-Model Fuel Pump Motor						

DATE: June 5, 2020

TO: All Acura Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE-Stop Sale/Safety Recall: 2018-2019 Multi-Model Fuel Pump Motor

PARTS UPDATE

Please be advised that as of today, June 5, 2020, parts are now currently available for the RLX and RLX Sport Hybrid models through the controlled parts ordering system under the following service bulletins:

- 20-028, *Safety Recall: 2019 RLX Fuel Pump Motor*, and
- 20-029, *Safety Recall: 2019 RLX Sport Hybrid Fuel Pump Motor*

They include parts, repair, and warranty information related to this recall.

TOOLS

Four pairs of the Denso Fuel Module Separators were shipped last week (attention: Service Manager) and should have arrived by Friday, May 29, 2020. Check with your Shipping Receiving if you are not in possession of this tool. If you have not received them, please call the American Honda Special Tools Hotline at (800) 346-6327, Mondays - Fridays 4:00am-5:00pm PST and Saturdays 7:00am-4:00pm PST. Please be advised that this tool is for RLX model only.

SUMMARY

On May 28, 2020, Acura notified NHTSA of a stop sale and safety recall for a certain number of 2018-2019 NSX and 2019 RDX, RLX and RLX Sport Hybrid units for fuel pump modules manufactured with defective impellers. A defective impeller may cause the fuel pump to become inoperative which could prevent an engine from starting or stall an engine while driving, increasing the risk of a crash. Refer to your **eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.