OMB Control No.: 2127-0004

Part 573 Safety Recall Report

20V-314

Manufacturer Name: Honda (American Honda Motor Co.)

Submission Date: JUN 24, 2020 NHTSA Recall No.: 20V-314

Manufacturer Recall No.: See comment box/DIR



Manufacturer Information:

Manufacturer Name: Honda (American Honda Motor Co.)

Address: 1919 Torrance Blvd.

Torrance CA 90501

Company phone: 1-888-234-2138

Population:

Number of potentially involved : 135,995 Estimated percentage with defect : 100%

Vehicle Information:

Vehicle 1: 2018-2018 Acura NSX

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: The recall population was determined based on manufacturing records and supplier

part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of

affected units is 14.

Production Dates: SEP 17, 2018 - SEP 27, 2018

Vehicle 2: 2020-2020 Honda Insight

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: The recall population was determined based on manufacturing records and supplier

part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of

affected units is 10.

Production Dates: AUG 26, 2019 - SEP 17, 2019

Vehicle 3:	2019-2019 Acu	ra RDX					
Vehicle Type :							
Body Style :							
Power Train :	NR						
	The recall population was determined based on manufacturing records and supplier part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of affected units is 34,405.						
Production Dates :							
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequen	tial	
Vehicle 4 : Vehicle Type : Body Style : Power Train :	2019-2019 Acus	ra RLX					
Descriptive Information :	: The recall population was determined based on manufacturing records and supplier part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of affected units is 124.						
Production Dates :	NOV 01, 2018 -	NOV 06, 2018					
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequen	tial	
Vehicle Type : Body Style : Power Train :	The recall popul part production could potential	lation was dete records. The m y experience th	rmined ianufact e proble	uring range i em. Vehicles	nufacturing records and suppl reflects all possible vehicles th being recalled are equipped w during specific periods under	ıat	
	specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of affected units is 206.						
Production Dates:			г	NID	□ ** .		
VIN Range 1:	Begin:	NR	End:	NK	☐ Not sequen	tial	

Vehicle 6 : Vehicle Type : Body Style : Power Train :	2018-2018 Ho NR	nda Accord	I				
	The recall population was determined based on manufacturing records and supplier part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of affected units is 10,152.						
Production Dates:				١.	ND		□ Not acquential
VIN Range 1:	Begin:	NR	Enc	l :	NR		■ Not sequential
Vehicle Type : Body Style : Power Train :	NR The recall population was determined based on manufacturing records and supplier part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of affected units is 1,075.						
Production Dates :	OCT 27, 2018 -						
VIN Range 1:	Begin:	NR	End	l:	NR		■ Not sequential
Vehicle Type : Body Style : Power Train :							
Production Dates :			18				
VIN Range 1:		NR		l:	NR		☐ Not sequential

Vehicle 9:	2019-2019 Hor	nda Civic Hatc	hback				
Vehicle Type :							
Body Style :							
Power Train :	NR						
Descriptive Information :					manufacturing records and		
	part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of affected units is 9,397.						
Production Dates:	SEP 28, 2018 - 3	JAN 17, 2019					
VIN Range 1:	Begin:	NR	End:	NR	☐ Not se	equential	
Vehicle 10 : Vehicle Type : Body Style :	2018-2018 Hor	nda Civic Type	e R				
Power Train :	NR						
Descriptive Information :	The recall popu	ılation was de	termined	based on	manufacturing records and	supplier	
	part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of affected units is 537.						
Production Dates:	JUN 25, 2018 - J	JAN 15, 2019					
VIN Range 1:	Begin:	NR	End:	NR	☐ Not se	equential	
Vehicle 11 : Vehicle Type : Body Style : Power Train :	2019-2019 Hon	nda Civic Type	e R				
Descriptive Information :	The recall popu	ılation was de	termined	based on	manufacturing records and	supplier	
Descriptive information.	The recall population was determined based on manufacturing records and supplier part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of affected units is 1,248.						
Production Dates:	OCT 03, 2018 -	JUN 10, 2019					
VIN Range 1:	Begin :	NR	End:	NR	☐ Not se	equential	

Vehicle 12 : Vehicle Type : Body Style : Power Train :	2019-2019 Hot	nda Fit				
	The recall population was determined based on manufacturing records and supplier part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of affected units is 9,241.					
Production Dates:				ND	Not removed a	
VIN Range 1:	Begin:	NR	End:	NR	☐ Not sequential	
Vehicle Type : Body Style : Power Train :	NR The recall population was determined based on manufacturing records and supplier part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of affected units is 20,411.					
VIN Range 1:		NR	End:	NR	☐ Not sequential	
Vehicle Type : Body Style : Power Train :	The recall popular part production could potential fuel pump mod specific circum for longer period with fuel pump affected units in	ulation was n records. T lly experien lules contai istances (lo ods of time) o modules t s 19,256.	The manufact ace the proble ning impeller wer density in Similar vehi hat were not	uring range m. Vehicles is produced mpellers exp icles not incl	nufacturing records and supplier reflects all possible vehicles that being recalled are equipped with during specific periods under bosed to production solvent drying uded in the recall are equipped e above conditions. The number of	
VIN Range 1:		DEC 21, 20 NR	End:	NR	☐ Not sequential	
viiv naiige 1.	Degin .	1111	LIIU.	1111	Not sequential	

Vehicle 15:	2019-2019 Hone	da Insight				
Vehicle Type :						
Body Style :						
Power Train :	NR					
Descriptive Information :	The recall population was determined based on manufacturing records and supplier part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of affected units is 14,949.					
Production Dates :	MAY 23, 2018 - I	MAR 08, 2019)			
VIN Range 1:	Begin:	NR	End: NR		■ Not sequential	
Vehicle Type : Body Style :		ra NSX				
Power Train :	NR					
Descriptive Information :	: The recall population was determined based on manufacturing records and supplier part production records. The manufacturing range reflects all possible vehicles that could potentially experience the problem. Vehicles being recalled are equipped with fuel pump modules containing impellers produced during specific periods under specific circumstances (lower density impellers exposed to production solvent drying for longer periods of time). Similar vehicles not included in the recall are equipped with fuel pump modules that were not subject to the above conditions. The number of affected units is 132.					
Production Dates:	OCT 01, 2018 - N	MAR 19, 2019				
VIN Range 1:	Begin:	NR	End: NR		■ Not sequential	

Description of Defect:

Description of the Defect: Affected vehicles may be equipped with a fuel pump module manufactured

with low density impellers. If the surface of the lower density impeller is exposed to production solvent drying for longer periods of time, higher levels of surface cracking may occur. These cracks may lead to excessive fuel

absorption, resulting in impeller deformation. Over time, if an impeller deforms to a point that creates sufficient interference with the fuel pump body, the fuel pump becomes inoperative, which may cause illumination of the Malfunction

Indicator Lamp in the instrument panel.

FMVSS 1: NR FMVSS 2: NR Description of the Safety Risk: Fuel pump inoperability could prevent an engine from starting or stall an

engine while driving, increasing the risk of a crash.

Description of the Cause: NR Identification of Any Warning NR

that can Occur:

Involved Components:

Component Name 1: Fuel Pump Module

Component Description: NSX

Component Part Number: 17045-T6N-A01

Component Name 2: Fuel Pump Module

Component Description: RDX

Component Part Number: 17045-TJB-A03

Component Name 3: Fuel Pump Module

Component Description: RLX

Component Part Number: 17045-TY2-A00

Component Name 4: Fuel Pump Module Component Description: RLX Sport Hybrid

Component Part Number: 17045-TY3-000

Component Name 5: Fuel Pump Module

Component Description: Accord

Component Part Number: 17045-TVC-A03

Component Name 6: Fuel Pump Module
Component Description: Civic Hatchback
Component Part Number: 17045-TBA-A00

Component Name 7: Fuel Pump Module

Component Description: Civic Type R

Component Part Number: 17045-TGH-A00 (2018) / 17045-TGH-A01 (2019)

Component Name 8: Fuel Pump Module

Component Description: Fit

Component Part Number: 17045-T5R-A00

Component Name 9: Fuel Pump Module

Component Description: HR-V

Component Part Number: 17045-T7W-A00 (2WD) / 17045-T7X-A01 (AWD)

Component Name 10: Fuel Pump Module

Component Description: Insight

Component Part Number: 17045-TXM-A00

Supplier Identification:

Component Manufacturer

Name: DENSO International America, Inc.

Address: 24777 Denso Drive

Southfield MICHIGAN 48086

Country: United States

Chronology:

February – May 2019

Honda received the first report of fuel pump module failure from the Indian market and an investigation was launched. After supplier analysis of failed parts returned from the field, it was confirmed that impeller swelling resulted in fuel pump module failure.

June - October 2019

The investigation was elevated to the global Honda quality group for further handling. Honda hypothesized the impeller swelling was related to part toughness and investigated impeller density and clearance between the impeller and fuel pump wall. Re-creation testing confirmed the primary contributor to impeller swelling was the development of surface cracks on low density impellers exposed to production solvent drying for longer periods of time.

March 2020

Review of warranty data confirmed that vehicles equipped with fuel pump modules in transit for a longer period prior to vehicle assembly exhibited increased failure rates.

April 2020

Honda investigated the scope of vehicles installed with suspect fuel pump modules containing lower density impellers exposed to production solvent drying for longer periods of time.

May 21, 2020

Honda determined that a defect related to motor vehicle safety existed and decided to conduct a safety recall.

As of May 21, 2020, Honda has received 183 warranty claims, 68 field reports, and no reports of injuries or crashes related to this issue.

Description of Remedy:

Description of Remedy Program: Registered owners of all affected vehicles will be contacted by mail and

asked to take their vehicle to an Acura or Honda dealer. The dealer will replace the fuel pump assembly for free. Because the new vehicle limited warranty on all affected vehicles would have provided a free repair for the problem addressed by this recall, without any payment by the owner,

reimbursement for pre-notification repairs will not be offered.

How Remedy Component Differs NR

from Recalled Component:

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Identify How/When Recall Condition NR was Corrected in Production :

Recall Schedule:

Description of Recall Schedule: Dealer notification is expected to begin on or about May 29, 2020. Owner

notification for NSX, RDX, RLX, RLX Sport Hybrid, Accord, Civic

Hatchback, Civic Type R, and Insight are expected to begin on or about July 22, 2020. Interim owner notification for Fit and HR-V are expected to

begin on or about July 22, 2020. When remedy parts are available, Honda

will notify owners in a follow-up letter.

Planned Dealer Notification Date : MAY 29, 2020 - NR Planned Owner Notification Date : JUL 22, 2020 - NR

* NR - Not Reported