



Arcimoto, Inc.

## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle: 7F7ATR31XXXXXXXXXX

December XX, 2020

Safety Recall: Brake Hose Assemblies

NHTSA Recall: 20V310

### **REMEDY AVAILABLE**

Dear <First name, Last name>:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Arcimoto has decided that a defect which relates to motor vehicle safety exists in certain 2019 and 2020 model year FUVs.

### **! IMPORTANT !**

- Your vehicle is being recalled
- You should contact Arcimoto to schedule the repair at **no charge**

#### **Why is your vehicle being recalled?**

Arcimoto is recalling certain 2019-2020 FUV motorcycles, which were manufactured with hydraulic brake hose assemblies that do not have the “DOT” labeling, and may also fail constriction testing. As such, these vehicles fail to comply with the requirements of FMVSS 106 for Brake Hoses.

Non-compliant hydraulic brake hose assemblies may lengthen the distance required to stop the vehicle, increasing the risk of a crash. This letter is to inform you that parts are available to complete the remedy for your motorcycle. Please contact Arcimoto as soon as possible.

#### **What will we do?**

A trained Arcimoto Service Technician will remedy the noncompliant parts by replacing all three of your FUV’s brake hose assemblies. The replacement will be performed at no cost and can take up to two (2) hours to complete.

Arcimoto, Inc.

2034 W. 2nd Avenue, Eugene, OR 97402 Tel: (541) 683-6293

Please note that Arcimoto has demonstrated safety, performance, and compliance to FMVSS 122 for the whole Motorcycle Brake System. Additionally, Arcimoto has ensured a rigorous outgoing inspection program for each and every vehicle, including your FUV, demonstrating full brake system functionality.

**What should you do?**

Contact Arcimoto to schedule a service appointment.

**Do you have questions?**

Do not hesitate to contact Arcimoto if you have any questions or concerns. Arcimoto main at 541-683-6293 or Arcimoto Service and Product Support 541-780-0032.

If after contacting Arcimoto, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 20V310.

We apologize for any inconvenience this recall may cause you.

Thank you for being an Arcimoto customer.

Sincerely,

**Arcimoto, Inc.**

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