



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL



May 29, 2020

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

“This notice applies to your vehicle, «Unit»
VIN #«VIN»
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#9681-1 20V299

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2020 Unity U24RL motorhomes manufactured between August 25, 2019 & May 15, 2020 fail to conform to Federal Motor Vehicle Safety Standard

Description of Safety Defect:

The inner mechanism of the latch for the utility compartment may become locked with the motion and/or sway of the motorhome. In the situation where the latch on the utility compartment locks and there is an LP leak at the regulator and you need to shut off the LP valve, you will not be able to access the valve because this is a sealed compartment. If there were an LP leak a possible spark could ignite and cause a fire, which could cause bodily injury.

To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Please follow the enclosed SOP (Standard Operating Procedures) to perform the Recall. If you choose to have your selling dealer or a RV service center perform the recall it will be performed at no charge to you. The time needed to perform the recall is approximately 25 minutes. If you choose to have this Recall performed by a service center other than your dealer, prior authorization is required.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#9681-1".

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosure

1 SOP (Standard Operating Procedures)