

# Part 573 Safety Recall Report

## 20V-299

**Manufacturer Name :** Triple E Recreational Vehicles

**Submission Date :** MAY 22, 2020

**NHTSA Recall No. :** 20V-299

**Manufacturer Recall No. :** CA#9681-1



### Manufacturer Information :

**Manufacturer Name :** Triple E Recreational Vehicles

**Address :** PO Box 1230 Winkler MB

Canada 00 R6W 4C4

**Company phone :** 204-325-4361

### Population :

**Number of potentially involved :** 61

**Estimated percentage with defect :** 100 %

### Vehicle Alterer Information :

**Vehicle 1 :** 2020-2020 UNITY U24RL

**Descriptive Information :** AFTER A FINAL FUNCTION ROAD TEST IT WAS NOTICED THAT THE UTILITY COMPARTMENT LATCH WAS LOCKED AND UNABLE TO TURN THE LATCH TO OPEN THE UTILITY COMPARTMENT DOOR. THIS COMPARTMENT HOUSES THE LP VALVE SHUTOFF AND OTHER FUNCTIONS OF THE MOTORHOME. THE UNITY U24RL IS A NEW MODEL AND ALL UNITS ARE AFFECTED. UNITS AFFECTED ARE 61

**Production Dates :** AUG 25, 2019 - MAY 15, 2020

### Description of Defect :

**Description of the Defect :** THE INNER MECHANISM OF THE LATCH FOR THE UTILITY COMPARTMENT MAY BECOME LOCKED DUE TO VEHICLE MOTION.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** IN THE SITUATION WHERE THE LATCH ON THE UTILITY COMPARTMENT LOCKS AND THERE IS A LP LEAK AT THE REGULATOR AND YOU NEED TO SHUT OFF THE LP VALVE, YOU WILL NOT BE ABLE TO ACCESS THE VALVE BECAUSE THIS IS A SEALED COMPARTMENT. IF THERE WAS AN LP LEAK AND A POSSIBLY SPARK COULD IGNITE CAUSING A FIRE.

**Description of the Cause :** THE INNER MECHANISM OF THE LATCH ROTATES ON ITS OWN WITH THE MOTION OR SWAY OF THE MOTORHOME.

**Identification of Any Warning that can Occur :** WHEN TRYING TO OPEN THE UTILITY COMPARTMENT THE LATCH MAY BE UNABLE TO TURN AND OPEN THE DOOR.

### Involved Components :

Component Name : FAWO Baggage Door Latch

Component Description : Baggage door latch

Component Part Number : 112-2085

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

ON MAY 19, 2020, A TELEPHONE CALL WAS RECEIVED INFORMING US THAT THE UTILITY COMPARTMENT LATCH WAS LOCKED. AN IN-HOUSE INSPECTION OF THE LATCH SHOWED THAT WITH EXCESSIVE MOVEMENT OF THE MOTORHOME THE INNER HOUSING OF THE LATCHING MECHANISM CAN MOVE TO THE LOCKING POSITION.

## Description of Remedy :

**Description of Remedy Program :** Dealers with the inventory will be sent an SOP (Standard Operating Procedure) to inspect and/or correct the situation. Dealers will submit a warranty claim for reimbursement. Retail owners will be advised to contact their selling dealer or an RV service center to inspect and/or perform the recall. The retail owner will be reimbursed or the servicing center will be paid directly by Triple E RV. A retail owner or servicing center will be reimbursed for costs incurred for repair to the recall notification.

**How Remedy Component Differs from Recalled Component :** THE INNER PORTION OF THE LATCH WILL HAVE HOT MELT GLUE DRIPPED INTO THE CENTER OF THE HOLE OF THE LATCH TO PREVENT THE INNER HOUSING FROM MOVING TO THE LOCKED POSITION. THE RECALLED LATCH DOES NOT HAVE HOT MELT GLUE DRIPPED INTO THE CENTER OF THE LATCH.

**Identify How/When Recall Condition was Corrected in Production :** ON MAY 13, 2020 THE TECHNICAL DATA & SOP (STANDARD OPERATING PROCEDURE) WERE UPDATED TO REFLECT THE CHANGE OF ADDING HOT MELT GLUE INTO THE LOCKING MECHANISM OF THE HANDLE.

**Recall Schedule :**

Description of Recall Schedule : Notification to the dealers is expected to occur May 26, 2020. Mailing of retail owner notifications is expected to occur May 28, 2020.

Planned Dealer Notification Date : MAY 26, 2020 - MAY 29, 2020

Planned Owner Notification Date : MAY 28, 2020 - JUN 01, 2020

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported