



**RECREATIONAL
VEHICLES**

985 North 900 West
Shipshewana, IN 46565

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KZRV has decided that a non-compliance which relates to motor vehicle safety exists in certain 2018 KZ Escape models. As a result, KZRV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that the vehicles in the recall population fail to conform to the requirements of Part 567 and Part 571.110. The vehicles subject to this recall have been manufactured with the incorrect information on the Federal Identification Tag and Tire Inflation Pressure Label. The labels indicate a Gross Axle Weight Rating (GAWR) of 5,000 lbs., a tire size of ST225/75R15E, a rim size of 15X6J, and an tire inflation pressure of 80 psi. The correct labels should indicate a Gross Axle Weight Rating (GAWR) of 3,500 lbs., a tire size of ST205/75R14D, a rim size of 14X5.5J, and an tire inflation pressure of 65 psi. An incorrect label may lead to unintentionally over inflating the tires, increasing the risk of a crash.

What we will do

We have enclosed the corrected labels to remedy the non-compliance.

What we need you to do

At your earliest convenience, apply the new Federal Identification Tag and Tire Inflation Pressure Label over top of the existing labels. Please clean the surface before applying the new labels. This repair should take 10 minutes. You should contact your selling dealer immediately to schedule a service appointment if you require assistance in performing this remedy. If you have questions concerning this recall or if you need any assistance, please contact the **KZRV Warranty/Service Department** by mail at KZRV, L.P., 0985 N 900 W, Shipshewana, IN 46565, or by phone at (800)768-4016 ext. 154 or 153. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from KZRV by contacting the **KZRV Warranty/Service Department**.

If after contacting KZRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
KZRV, LP

Delbert Miller
Vice President Corporate
cc: National Highway Traffic Safety Administration (NHTSA)



Recreational Vehicle Safety Recall Notice

Safety Recall: 20V-296

Safety Advisory: [Click here to enter a date.](#)