

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5406
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 21, 2020

Subject: A202304070 - Noncompliance Recall
Label Missing Tire and Wheel Information

Models: 2021 Chevrolet Trailblazer with 17" Wheel and Tire (RPO QCV)

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall A202304070 today. The total number of U.S. vehicles involved is approximately 19. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in mid-June 2020.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated May 22, 2020 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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