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NHTSA SAFETY RECALL NUMBER 20V-288



**IMPORTANT
SAFETY
RECALL**

First Notice

**Light Relocation, Reflector
and Conspicuity Tape
Installation Kit
(VVK00-0007)**

July 14, 2020

VIA USPS CERTIFIED/REGISTERED MAIL

Dear «MODEL» Owner:

Model: «Model»

This notice applies to your vehicle,

Serial No: «PRD_SRL»

Unit No: «PART_SRL»

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.

Vermeer has decided that a defect, that relates to motor vehicle safety, exists in certain model year 2016–2020 Vermeer «MODEL» vacuum excavator trailers.

INADEQUATE LIGHTING, REFLECTORS AND CONSPICUITY TAPE

The lighting, side and rear reflectors and conspicuity tape do not meet US or Canada Federal Motor Vehicle Safety Standard (FMVSS/CMVSS) governmental regulation 108 for the United States, Canada and Mexico.

DEATH OR SERIOUS INJURY POSSIBLE

When towing or parking the vacuum excavator on public roadways, a crash may occur resulting in **death or serious injury** resulting from a driver(s) of other vehicle(s) not seeing the vacuum excavator at night or during limited sunlight and strike the vacuum excavator. To reduce the potential of this occurring, vehicle lights will be relocated, additional reflectors and conspicuity tape are being added. Property or equipment damage may also occur.

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

VVK00-0007 has been created to provide the necessary parts and instructions to relocate the vehicle lights, add reflex reflectors and add conspicuity tape to the sides and rear. **This kit must be installed as soon as possible.**

Please contact your authorized, independent **Vermeer dealer** immediately to arrange a mutually acceptable time and location to install VVK00-007 **at no cost** to you for labor or materials. The installation of each kit is estimated at 3 hours of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

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| Contact your local Vermeer Dealer: «Service_Dealer_Name» «Serv_Dealer_Add1» «Serv_Dealer_Add2» «Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip» «SERV_DEALER_COUNTRY» Telephone: «Serv_Dealer_Phone» |
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According to our records, you currently own a Vermeer «MODEL» vacuum excavator trailer. The Model and Serial Number of the «MODEL» is shown at the top right of this letter. If you no longer own this unit, please notify the Product Safety Department at:

Toll Free: 800-829-0051, extension 7060
Telephone: 641-621-7060
E-mail: productsafety@vermeer.com

If possible, please provide the name and address of the new owner. Vermeer Corporation is assisting Vac-Tron with the administration of this campaign.

We regret any inconvenience these corrective measures may cause you. This required work is for safety of the safety of the towing vehicle driver and occupants as well as other traveling on public roadways or in the immediate are while being towed. We hope you agree the safety benefits surpass the inconvenience.

Very truly yours,
VAC-TRON EQUIPMENT, LLC

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer Product Safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>