



Navistar, Inc.
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

MAILED

JUL 20 2020

Compliance Dept.



A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL 20505 NHTSA RECALL NO. 20V-285

JULY 2020

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a non-compliance which relates to motor vehicle safety exists in certain 2019 and 2020 CV® series trucks built 08/03/2018 thru 03/20/2020 with hydraulic brakes.

REASON FOR THIS RECALL

Certain CV® series trucks may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 105 S5.3.1.C. The Anti-Lock Brake System (ABS) Malfunction Indicator Lamp (MIL) should be illuminated when there is loss of communication with the control module.

RISK TO MOTOR VEHICLE SAFETY

If the ABS MIL does not alert the driver in the unique situation of a communication loss, the driver may have no indication of inoperative ABS or Automatic Traction Control (ATC) functionality, which may increase the risk of a vehicle crash while operating on slippery road conditions.

DEFECT REMEDY

The repair will involve recalibration of the Body Control Module. Dealers have software and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 30 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 05/21/2019 thru 07/30/2020. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Navistar, Inc.