



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 27, 2020

Mr. Enrique Gimenez
Customer Service Manager
REV Ambulance Group Orlando, INC.
2737 North Forsyth Road
Orlando, FL 32792

NEF-150MR
20V-284

Subject: Brake Line Routing May Cause Wear and Fluid Leak

Dear Mr. Gimenez:

This letter serves to acknowledge REV Ambulance Group Orlando, INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FRONTLINE/TYPE I/2018-2020
MARQUE/TYPE I/2018-2020
MCCOY MILLER/TYPE I/2018-2020
ROAD RESCUE/TYPE I/2018-2020
WHEELED COACH/TYPE I/2018-2020
LIQUID SPRING/DS135RS3-DM/9999
LIQUID SPRING/DS135RS3A/9999
LIQUID SPRING/DS135RS3AF/9999

Mfr's Report Date: May 20, 2020

NHTSA Campaign Number: 20V-284

Components:

SERVICE BRAKES
SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:HOSES, LINES/PIPING, AND FITTINGS
SUSPENSION:REAR

Potential Number of Units Affected: 100

Problem Description:

REV Ambulance Group Orlando, Inc. (REV) is recalling certain 2018-2020 Type 1 ambulances built on Ram 4500 and 5500 chassis equipped with Compressible Liquid Adaptive Suspension Systems (C.L.A.S.S.), part numbers DS135RS3A, DS135RS3AF and DS135RS3-DM. The rear brake caliper flexible line may have been routed so that it contacts a suspension component, possibly causing excessive wear and a loss of rear brakes.

Consequence:

A worn rear brake caliper flexible line may cause brake fluid leakage which may result in a partial or complete loss of the rear brakes, increasing the risk of a crash.

Remedy:

REV will notify owners, and dealers will inspect the rear brake caliper flexible lines for wear and install a kit to modify the rear brake caliper flexible line mounting, and if necessary, a kit to replace worn brake lines, free of charge. The recall is expected to begin July 1, 2020. Owners may contact REV customer service at 1-855-661-9232.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement