

*** * ADVANCE TECHNICAL INFORMATION NOTICE * ***

DATE: May 27, 2020
TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, Service Managers, and Parts Managers
RE: Seat Belt Anchor Safety Recall Campaign
ATIN NO. ATIN-20-SR-002-A

AFFECTED VEHICLES: Certain 2019-2020 Outlander and 2019 Outlander PHEV vehicles

PURPOSE

A recall campaign will be released today for the second-row, right-hand side seatbelts (passenger side) on certain 2019-2020 Outlander built between June 24, 2019 and January 29, 2020, and 2019 Outlander PHEV vehicles built between June 25, 2019 and July 4, 2019. **Do not sell or deliver any affected 2019-2020 Outlander or 2019 Outlander PHEV until this recall has been performed.** Please check the Most Recent: Open Campaign List e-report to identify affected vehicles in your new vehicle inventory. The Recall Bulletin repair procedure will be available today on MEDIC and MDL.

Due to inappropriate manufacturing process at the supplier, the guide piece (which is a component part of the second-row seat belts' anchorage) for the left side seat belt was mistakenly assembled with the right-hand side seat belt, causing seat belt restraint efficiency for vehicle occupants to decrease in a vehicle collision, increasing the risk of injury.

Notification letters are scheduled to begin mailing to owners of affected vehicles early **June 2020**, requesting they contact their local Authorized Mitsubishi dealership to schedule an appointment to have this recall performed.

Affected new vehicle inventory VINs can be reviewed on the Mitsubishi Dealer Link in the Most Recent: Open Campaign List available under the service section of "e-reports." **Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them.** When checking for applicability of this campaign (C2002R), please check for and complete any other open campaigns. Always obtain the customer's approval before completing a campaign on a customer owned vehicle.

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.