



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 26, 2020

Mr. Timothy Newlon
Manager, Quality & Compliance
Mitsubishi Motors North America, Inc.
3401 Mallory Ln.
Franklin, TN 37067

NEF-150JK
20V-279

Subject: Lower Control Arm May Detach Due to Corrosion

Dear Mr. Newlon:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MITSUBISHI/LANCER/2008-2010
MITSUBISHI/LANCER SPORTBACK/2010
MITSUBISHI/OUTLANDER/2008-2013
MITSUBISHI/OUTLANDER SPORT/2011-2016

Mfr's Report Date: May 18, 2020

NHTSA Campaign Number: 20V-279

Components:

STRUCTURE:FRAME AND MEMBERS
SUSPENSION:FRONT:CONTROL ARM:LOWER ARM

Potential Number of Units Affected: 141,200

Problem Description:

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2008-2010 Lancer, 2010 Lancer Sportback, 2008-2013 Outlander, and 2011-2016 Outlander Sport vehicles originally sold in, or ever registered in, Connecticut, Delaware, the District of Columbia, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, and Wisconsin. The front lower control arms may detach due to the front cross member corroding from salt water exposure such as from road salt use.

Consequence:

A detached front control arm can result in a loss of vehicle control, increasing the risk of a crash.

Remedy:

MMNA will notify owners, and dealers will inspect the front cross members. Depending on the level of existing corrosion, either a sealing/anti-corrosion agent will be applied or the front cross member will be replaced with a new one that has a sealing/anti-corrosion agent applied to it. These repairs will be performed free of charge. This recall is expected to begin July 14, 2020. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-20-003.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement