



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 26, 2020

Mr. David Hagstrom  
Warranty/Tech Support Manager  
Vantage Mobility International, LLC  
5202 S. 28th Place  
Phoenix, AZ 85040

NEF-150MR  
20V-278

**Subject:** Fuel Pump Gasket Fuel Leak/FMVSS 301

Dear Mr. Hagstrom:

This letter serves to acknowledge Vantage Mobility International, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DODGE/GRAND CARAVAN/2016-2019

**Mfr's Report Date:** May 15, 2020

**NHTSA Campaign Number:** 20V-278

**Components:**

FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP  
FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY

**Potential Number of Units Affected:** 122

**Problem Description:**

Vantage Mobility International, LLC (Vantage) is recalling certain Vantage-modified 2016-2019 Dodge Grand Caravan vehicles. The fuel pump gasket may deteriorate, allowing fuel to leak.

**Consequence:**

A fuel leak in the presence of an ignition source can increase the risk of a fire.

**Remedy:**

Vantage will notify owners, and will provide parts and reimbursement to owners for repair facilities to replace the fuel tank gasket, free of charge. The recall began May 19, 2020. Owners may contact Vantage customer service at 1-800-488-9082.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

It is our understanding that notification to owners began on May 19, 2020, prior to our review of the owner notification letter. Should it become necessary for MFR to do a renotification, the follow-up notification must be submitted to this office for review and it must comply with the requirements of Part 577.5, "Notification pursuant to a manufacturer's decision" and Part 577.10, "Follow-up notification."

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement