



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 70H6 / Leather Instrument Panel/Passenger Airbag Deployment

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: June 17, 2020

Issue: Leather covered instrument panels produced during a specific period were not manufactured according to specification by the supplier. As a result, the predetermined split lines for the passenger airbag may not open as designed in the event of a crash, potentially reducing the restraint effect of the passenger airbag. In a crash with passenger airbag deployment, the restraint capacity of the passenger airbag may be reduced and small plastic parts may enter the passenger compartment. This may lead to an increased risk of injury.

Repair:

- REPAIR AVAILABLE – June 18, 2020 - Replace instrument panel
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Parts Allocation:

Due to the small number of affected vehicles there will be no parts allocation.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2020	2020	A6	108
USA	2020	2020	A7	45
CAN	2020	2020	A6	6
CAN	2020	2020	A7	14

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

- Schedule owner repairs immediately
- Owner mailing – June 2020

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-