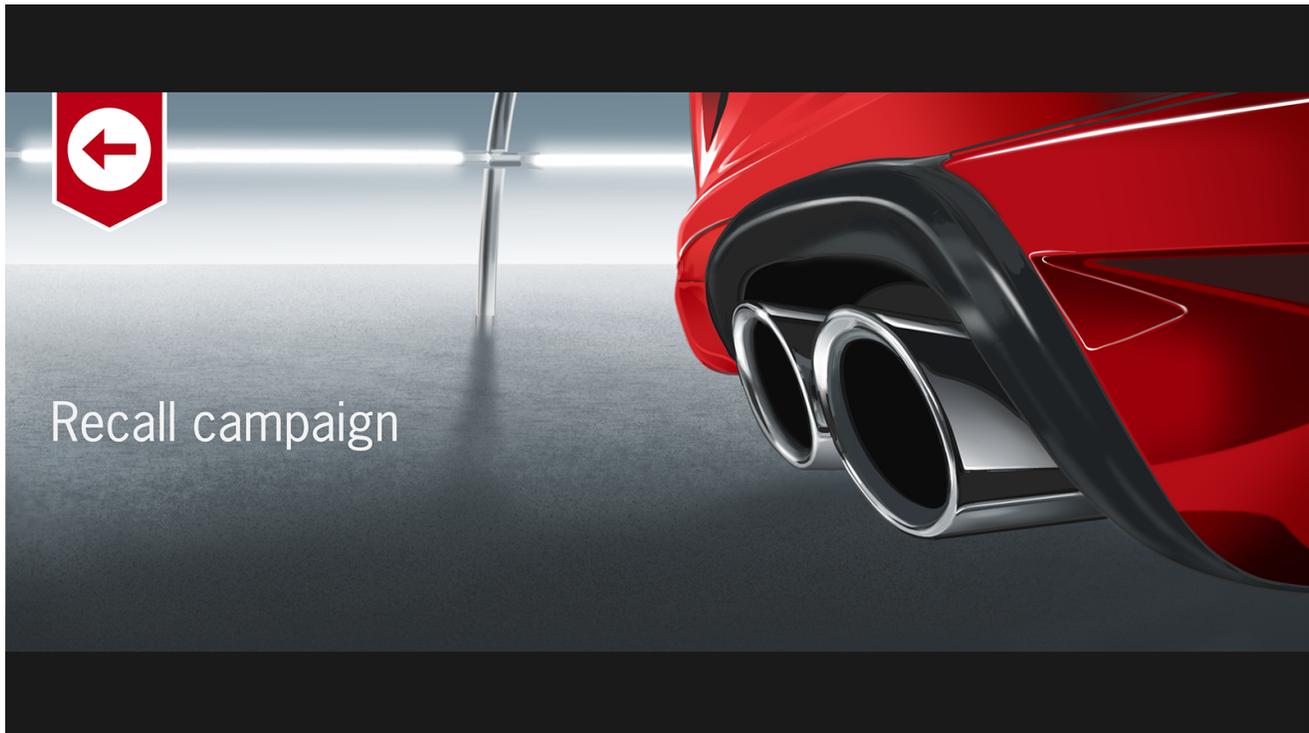


ALA5 Stop Delivery/Recall - Checking an ATF oil line at the Tiptronic transmission and replacing it if necessary



ALA5 Stop Delivery/Recall campaign - Checking ATF oil line on Tiptronic transmission and replacing if necessary

IMPORTANT REMINDER

**IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS
TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR
INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE**

VEHICLES ARE REMEDIED. DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.

Overview

On some of the affected vehicles, an insufficient weld on a transmission oil pipe could cause transmission fluid to leak.

To prevent this, the production date marked on the ATF oil line must be checked. The line may have to be replaced, depending on the result of the check.

Please arrange for this measure to be carried out on the affected vehicles immediately.

Model type	Cayenne (9YA) Cayenne Coupé (9YB)
Model year	2020
Number	1,805

Parts Situation:

NOTE: An initial limited parts allocation for sold dealer inventory (KF) and urgent customer requests is being processed and shipped by Parts Distribution Centers and should arrive this week (week 26).

Additional parts to remedy remaining affected vehicles will be available in the near future. **Please do not attempt to order additional parts at this time.**

Parts required

No parts are required for checking the ATF oil line.

Parts required for replacing the ATF oil line, depending on the result of the check:

Part No.	Designation	Quantity/vehicle	Parts return*
PAB317801C	ATF oil line	1 ea	No

PAB32154900

Oil filler screw, M22 x 1.5 1 ea

No

Required materials

No materials are required for checking the ATF oil line.

Materials required for replacing the ATF oil line depending on the result of the check (usually already available in the Porsche Centre):

Part No.	Designation	Quantity/vehicle	Parts return*
00004321054	ATF Shell L12108 1-litre container	0.5 ea.	No

* The parts must be stored until such a time as the related warranty or campaign claim has been credited. If a barcode is generated with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Warranty processing

Scope 1: Checking ATF oil lines on Tiptronic transmission - the line does not have to be replaced

Damage code	ALA5 99 000
Repair code	1
Working time	62 TU

Scope 2: Check ATF oil line on Tiptronic transmission and replace it if necessary

Damage code	ALA5 99 000
Repair code	2
Working time	117 TU

Vehicles already delivered to customers only: Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Customer mobility while campaign is being carried out

The mobility of the affected customer while the campaign is being carried out can be guaranteed by offering a suitable replacement vehicle, if requested.

Please invoice this additional service with the campaign scope via WWS.

Further information

Work instruction

TI No. 81/20, Group 3, Service, ALA5

Vehicle list and allocation

See PCSS or attached list for reference

Technical Information*

See PCSS or attached TI for reference