



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 15, 2020

Mr. Walter Lewis
Regulatory Affairs, Sr. Manager
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-150SS
20V-271

Subject: Transmission Oil Pipe May Leak

Dear Mr. Lewis:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/CAYENNE/2020

Mfr's Report Date: May 13, 2020

NHTSA Campaign Number: 20V-271

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION:COOLING UNIT AND LINES

Potential Number of Units Affected: 1,805

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2020 Cayenne vehicles. An insufficient weld on a transmission oil pipe may cause the vehicle to leak automatic transmission fluid (ATF).

Consequence:

If transmission fluid leaks while driving, the road surface may be made slippery, increasing the risk of a crash.

Remedy:

Porsche will notify owners, and dealers will inspect the transmission oil pipe and replace it if necessary, free of charge. This recall is expected to begin July 10, 2020. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is ALA5.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

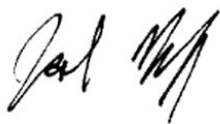
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement